CABINET	AGENDA ITEM No. 4
4 November 2019	PUBLIC REPORT

Report of:	Acting Corporate Director of Resources	
Cabinet Member(s) responsible:	Councillor David Seaton, Cabinet Member for Finance	
Contact Officer(s):	Peter Carpenter, Acting Corporate Director of Resources Kirsty Nutton, Head of Corporate Finance	Tel. 452520 Tel. 384590

#### MEDIUM TERM FINANCIAL STRATEGY 2020/21 TO 2022/23-TRANCHE ONE

RECOMMENDATIONS	
FROM: Cabinet Member for Finance	Deadline date: N/A

It is recommended that Cabinet approves:

- 1. The Tranche One service proposals, outlined in Appendix C as the basis for public consultation.
- 2. The updated budget assumptions, to be incorporated within the Medium Term Financial Strategy 2020/21 2022/23. These are outlined in section 5.2 and 5.3.
- 3. The additional resourcing required to deliver the outlined proposals, in order to achieve future financial benefits. These are outlined in section 5.4 (strategic approach) and section 6 (reserves) of the report.
- 4. The revised capital programme outlined in section 5.5 and referencing Appendix B.
- 5. The Medium Term Financial Strategy 2020/21 2022/23-Tranche One, as set out in the body of the report and the following appendices:
  - Appendix A 2020/21 2022/23 MTFS Detailed Budget Position-Tranche One
  - Appendix B Capital Programme Schemes 2020/21- 2024/25
  - Appendix C Budget Consultation Document, including Tranche One Budget Proposal detail
  - Appendix D— Equality Impact Assessments
  - Appendix E- Carbon Impact Assessments- draft

It is recommended that Cabinet notes:

- 6. The future strategic direction for the Council outlined in section 5.4 of the report.
- 7. The forecast reserves position, outlined within section 6 of the report.

# 1. ORIGIN OF REPORT

1.1 This report comes to Cabinet as part of the Council's formal budget process as set out within the constitution and as per legislative requirements to set a balanced and sustainable budget for 2020/21-2022/23.

# 2. PURPOSE AND REASON FOR REPORT

# 2.1 **Purpose**

The report to Cabinet forms part of the council's formal Budget and Policy Framework. This requires Cabinet to initiate and propose service proposals and updated assumptions to set a balanced and sustainable budget for the financial years 2020/21 -2022/23. There is a legal requirement to set a balanced budget for 2020/21. The purpose of this report is to:

- Recommend that Cabinet approve the Tranche One service proposals;
- Recommend that Cabinet approve the budget assumptions to update the Medium Term Financial Strategy (MTFS), to ensure estimates reflect the most up to date information available;
- Outline the financial challenges facing the council in setting a sustainable and balanced budget for MTFS 2020/21-2022/23;
- Outline the strategic approach the Council is taking to close the budget gap over the three year budget planning horizon to deliver a sustainable budget;

Proposals will be agreed by Cabinet at this meeting, on 4 November 2019 and then will be recommended to Council on 18 December 2019 for approval.

This report is submitted for Cabinet to consider under its Terms of Reference No. 3.2.1, "To take collective responsibility for the delivery of all strategic Executive functions within the Council's Major Policy and Budget Framework and lead the Council's overall improvement programmes to delivery excellent services."

# 2.2 **Executive Summary**

At Council held on 6 March 2019, the 2019/20-2021/22 MTFS was approved. This MTFS set a balanced budget for 2019/20 whilst estimating budget gaps of £18.4m and £20.0m which required additional savings to be identified in 2020/21 and 2021/22 respectively in order to balance those financial years.

In summary, Tranche One of the 2020/21 MTFS process updated the financial position for the next and future years which are summarised in the revised budget position outlined in Table 1 below, with further detail shown in Table 7 to this report.

Table 1: Budget position Summary

	2020/21	2021/22	2022/23
	£000	£000	£000
Budget Gap as reported in the MTFS 2019/20	18,409	20,056	18,721
Tranche One - MTFS 2020/21- 2022/23 budget changes	(12,908)	(13,160)	(13,287)
Revised Budget Gap*	5,501	6,896	5,434

<sup>\*-</sup> note that part of the budget changes represent departmental targets and proposals which are still subject to finalisation

The final position for the 2018/19 financial year was an overspend of £2.1m. This position was achieved through the use of £17.5m of one-off funding solutions, as outlined in Table 3. The achievement of a balanced position has continued in to 2019/20, with a £5.5m overspend being forecast in the April Budgetary Control Report reported to Cabinet on 10 June.

In July the Corporate Management Team (CMT) implemented a series of financial management controls designed to reduce the forecast overspend by enhancing the level of scrutiny applied to all expenditure activities to minimise non-essential spend. These controls include:

a panel to review all recruitment and agency requests;

- business case requirement for all expenditure in excess of £10k;
- service based Heads of Finance providing additional scrutiny and challenge of the business cases in excess of £10k with regular review from the Chief Finance (section 151) Officer;
- more recently all expenditure over £1k requiring Chief Finance (section 151) Officer approval;
- a review of the effectiveness and operation of financial and human resource controls across the organisation;
- a thorough review of the appropriateness and robustness of all current budget assumptions.

As previously noted the Council's finance team have conducted a thorough review of all current budget assumptions. This resulted in a series of virements to re-profile the current years budget to reflect the Council's actual financial position. This exercise identified that the 2019/20 budget pressure was estimated to be £6.085m, with the ongoing underlying budget pressure of £9.764m. CMT agreed for directors to identify additional savings proposals to ensure that expenditure is within the Councils cash limits. The savings targets have been set at the ongoing pressure value, in order to achieve financial sustainability for the Council's future year's budget, by contributing to the total amount available in reserves. The overall approach and amendment to service budgets was reported to and approved by Cabinet at the meeting held on 23 September (Item 9) and by Council at the meeting on 16 October (Item 9).

Work continues with Budget Holders, Managers and Directors working collaboratively with the finance team to review specific expenditure types and to reduce any non-essential (non-business critical) expenditure. The most recent forecast position for 2019/20 as per the September Budgetary Control Report is a £5.8m projected overspend, which incorporates the achievement to date to meet the departmental savings targets, and the £3.6m reserves contribution which was agreed as part of the plan to rebuild resilience, and newly identified pressures including:

- Great Eastern Run £0.155m through the cancellation of the race, due to suspicious activity close to the race course;
- Homelessness £0.513m –due to increased demand for temporary accommodation;
- Home to School Transport £0.166m- as the forecast reflects the contract changes for Academic Year 2019/20;
- Peterborough Serco Strategic Partnership, Annual Delivery Plan (ADP) & Business Transformation Variable costs £0.307m- ADP which is currently costing the Council £0.065m per month will create an adverse variance against the budget unless costs are switched off or charged to a budgeted project, this is currently under review;
- Energy for Waste Plant- £.0240m reduction in wholesale electricity prices;

On 9 October the Treasury announced an increase in the interest rate for the Public Works Loan Board (PWLB) by one percentage point, meaning the typical rate for a loan is now 2.8% instead of 1.8%. This effects the rate at which the Council is able to borrow money to fund capital investments, and therefore will increase costs for financing capital investment. The action by the Treasury is designed to discourage councils from borrowing to fund "risky" multimillion valued property investments, however it has been reported by the Local Government Association that "This 1% PWLB rate increase could cost councils an extra £70m a year for borrowing to be undertaken in the next year".

Further detail on the progress against the savings targets is outlined within the Budgetary Control Report-September 2019, also being reported to Cabinet on 4 November. Table 2 outlines 2019/20 directorate targets and the savings identified to date. More work is under way across the Council to ensure that it delivers to the £9.7m target by the end of the financial year:

Table 2: Management of the forecast overspend by directorate summary - 2019/20

Directorate	Savings Target £000	Identified Savings £000	Remaining Target £000
Business Improvement	47	(47)	0
Chief Executives	120	(119)	1
Customer & Digital Services	562	0	562
Governance	298	(185)	113
People & Communities	5,876	(2,152)	3,724
Place & Economy	1,530	(879)	651
Public Health	226	(238)	(12)
Resources	1,105	(1,105)	0
Total	9,764	(4,725)	5,039

The Council outlined plans in the previous financial years to move towards a truly sustainable budget, by reducing reliance on the one-offs funding solutions. A challenging financial environment remains with demand for services increasing and service costs rising whilst funding from government reduces. In 2019/20 the Council budgeted to use £10.6m of capital receipts to balance the budget. As further budget pressures emerge alongside acknowledging the time required to implement new saving proposals, there is the need to ensure there is resilience with the level of reserves the Council holds, and therefore the Council plans to utilise the one off benefit of £1.4m from the sale of further assets through the generation of capital receipts. This has not yet been factored in to the table above but could bring the remaining balance of the in year savings target down to £3.6m.

The Council is working collaboratively with Grant Thornton to develop and implement savings proposals to balance the budget and create a more financially sustainable future. The following table outlines the one offs used in recent years, planned and unplanned.

Table 3: Non repeatable One Off Savings

Non Depostable	2017/18	2018/19	2019/20	2020/21	2021/22
Non Repeatable	£000	£000	£000	£000	£000
Capital Receipts	12,738	2,922	10,639	•	•
MRP Re-provision	-	3,700		-	-
Council Tax Surplus	173	1,188	201	•	•
Planned Use of Reserves	7,194	4,231	3,084	•	1
Total	20,105	12,041	13,924	•	•
In year Use of Reserves (overspend reported in the 2018/19 outturn Report)	ı	2,119	1	ı	1
In year increased Use of Capital Receipts*	-	3,298	-	-	
Total	20,105	17,458	13,924	-	-

<sup>\*</sup>Note- this table does not account for the £1.4m of additional asset sales being explored in the current financial year

# 3. TIMESCALES

Is this a Major Policy Item/Statutory Plan?	YES	If yes, date for Cabinet meeting	4 NOVEMBER 2019 & 9 DECEMBER 2019
Date for relevant Council meeting	18 DECEMBER 2019	Date for submission to Government Dept.	N/A

# 4. BACKGROUND

4.1 This report forms Tranche One of the budget process the Council previously agreed at Council on 24 July 2019 (Item 13), to aid the delivery of a three year Revenue Budget and Capital Programme from 2020/21 to 2022/23 for the Council.

# 4.2 The 2020/21 to 2022/23 Budget Setting Process

In July Council approved the process and timetable for the 2020/21 Budget Setting. Due to the Councils challenging financial position an approach was approved which will allow the appropriate amount of time to develop proposals, ensuring they are deliverable, robust and collectively achieve financial sustainability.

The MTFS process will be delivered over two tranches, a reduction to the previous year's process. Due to the nature and scale of the challenge the proposals include significant operational changes and will affect the way the Council delivers its services. The Council has been working collaboratively with Grant Thornton, on the development of these proposals within a Financial Implementation Programme. This programme has provided specialist expertise and ensured the budget proposals have received external financial verification with the aim of maximising the successes and minimising the risks. Table 4 sets out the budget timetable:

**Table 4: Budget Timetable** 

Tranche	Cabinet	Joint Scrutiny	Cabinet	Council
Tranche One	04/11/2019	27/11/2019	09/12/2019	18/12/2019
Tranche Two	03/02/2020	12/02/2020	24/02/2020	04/03/2020

# 4.3 **Local Context**

As outlined within section 2.2 this Council has an immediate and significant financial challenge, to build a bridge to long term financial security and sustainability. The Council must identify £33.5m (£18.4m opening budget gap plus £15.1m of identified pressures) of savings to be able to deliver a balanced budget in 2020/21 and meet the £9.8m directorate savings targets set as part of the plan to reduce the forecast overspend for the current financial year. The full breakdown of the budget position is outlined within Table 7.

The Council has had its Revenue Support Grant reduced by over 80%, from £55m in 2013/14 to £10.5m in 2020/21, whilst at the same time experiencing cost increases and rising demand for services. Over the years the council has delivered savings by redesigning services, reducing the workforce, driving income generation and being more efficient to keep the cost of service delivery in line with the reduced funding envelope. However, each year this has become more difficult and challenging for the Council to achieve.

Examples of the pressures that have put additional strain on the councils finances include:

- The population is growing older and people are requiring more complex care, which in turn is significantly increasing our costs of care. For example, the number of people the Council provides paid for care packages has increased by 402 between 2015/16 and 2018/19 rising from 3,468 to 3,870;
- A rise in residential placements for children in care over the past two years. As a result, the Council has needed to identify an additional £3.2m in 2019/20 (£3.9m in 2018/19) to meet additional placement costs;
- There is a growing demand in special educational needs. In the past four years the Council has experienced a 39% increase in pupils with Education, Health and Care Plan (EHCP) in Peterborough's mainstream schools;

- Significant pressure to provide enough school places as a result of extensive new housing developments and demographic changes resulting from increased birth rates. The mainstream school population in Peterborough has increased from 28,257 pupils on roll in January 2006 to 36,759 in October 2018, an increase of 30%;
- The need for additional school places, has meant that the council has had to build new schools or
  extend current schools. The schools capital programme has totalling £91.3m of expenditure in
  the past five years. Not only does this increase the Councils Capital Programme but it also has
  an ongoing impact on the revenue budget, due to the cost of borrowing;
- An average of 900 new homes built per year for the last decade, although this attracts funding such as Council Tax and New Homes bonus, this growth comes with extra service demands;
- An increase in population over the last decade, 172,443 people lived in the city in 2007, in comparison to 198,914 in 2017 a 15% increase in the amount of people requiring services;
- Increases to costs such as wages, in line with the national terms and conditions (NJC) and National Living Wage supporting the lower paid workers, energy prices and inflationary increases to contracts and every day products.
- In 2016/17 we saw a 43 per cent rise in the number of households needing assistance because
  they were homeless or threatened with homelessness, rising from 1,100 to 1,586. The Council still
  faces a significant demand for this area with 415 families or single persons currently in Temporary
  accommodation. The Homelessness Reduction Act has also placed new obligations on councils
  to provide support for certain categories of people at risk of homelessness and has led to
  increased spending on temporary accommodation.

These pressures are outlined in more detail within the Budget Consultation document (Appendix C).

The Council is not alone in this challenge, there are many other councils across the country that are facing similar increases in demand and severe financial issues, as reported in national and public sector media. The uncertainty surrounding the future funding levels also adds further complexity for Councils setting a Medium Term Financial Strategy.

# **Climate Change**

On 24 July 2019 the Council declared a 'Climate Emergency' that requires urgent action. Therefore the Council has agreed the following actions:

- Make the council's activities net-zero carbon by 2030 and ensure all strategic decisions, budgets and approached to planning decisions are in line with a shift to zero carbon by 2030;
- Achieve 100% clean energy across the Council's full range of functions by 2030;
- Ensure that political and chief officer leadership teams embed this work in all areas and take responsibility for:
  - o reducing, as rapidly as possible, the carbon emissions resulting from the Council's activities;
  - ensuring that any recommendations are fully costed and that the Executive and Scrutiny functions review council activities taking account of production and consumption emissions and produce an action plan by 31 March 2020;
- Request that Council Scrutiny Panels consider the impact of climate change and the environment when reviewing Council policies and strategies;
- Work with, influence and inspire partners across Peterborough, Cambridgeshire and it's districts and the region to help deliver this goal through all relevant strategies, plans and shared resources by developing a series of meetings, events and partner workshops;
- Request that the Council and partners take steps to proactively include young people in the process, ensuring that they have a voice in shaping the future;

- Ensure that all reports in preparation for the 2020/21 budget cycle and investment strategy will take into account the actions the council will take to address this emergency. Seek Councils support for budget approval to assist with the co-ordination of this project;
- Call on the UK Government to provide the powers, resources and help with funding to make this possible, and ask local MPs to do likewise;
- Consider other actions that could be implemented, including (but not restricted to): renewable
  energy generation and storage, providing electric vehicle infrastructure and encouraging
  alternatives to private car use, increasing the efficiency of buildings, in particular to address fuel
  poverty; proactively using local planning powers to accelerate the delivery of net-zero carbon new
  developments and communities, increased tree planting, coordinating a series of information and
  training events to raise awareness and share good practice. Look to replace all council vehicles
  with electric or hybrids, including the mayors car, as soon this is practical and financially viable.

#### **Fair Tax**

At the same Council meeting on 24 July 2019 the Council agreed to the Fair Tax Declaration from the Fair Tax Mark, which commits cities, towns and districts to pursuing exemplary tax conduct in their affairs, requires greater transparency from suppliers, and calls on the EU and UK governments to review legislation and support greater powers for the exclusion of tax dodgers from public procurement. The Council must consider it's supplier companies ethics and how they pay the tax (as well as value for money and quality of service provided) when undertaking procurement. The Council will now take steps to:

- Revise procurement policy to ask bidders for Council contracts to account for their past tax record and to self-certify that they are fully tax-compliant in line with central Government practise;
- Publicise this policy and report on its implementation annually, for the next three years to Audit Committee and formally report back to Council after that period to seek renewal or revision of the policy.

The following councils have passed the Fair Tax Declaration;

- Oxford City Council
- Cannock Chase Council
- Oldham Borough Council
- Peterborough City Council

More information on the Fair Tax declaration can be found here.

# **Council Priorities**

Cabinet remains firm in its priorities this year against the funding challenges it faces. These are as follows:

- Growth, regeneration and economic development of the city to bring new investment and jobs.
   Supporting people into work and off benefits is vital to the city's economy and to the wellbeing of the people concerned;
- Improving educational attainment and skills for all children and young people, allowing them to seize the opportunities offered by new jobs and our university provision, thereby keeping their talent and skills in the city;
- Safeguarding vulnerable children and adults;
- Pursuing the Environment Capital agenda to position Peterborough as a leading city in environmental matters, including reducing the city's carbon footprint;
- Supporting Peterborough's culture and leisure offer;
- Keeping our communities safe, cohesive and healthy;
- Achieving the best health and wellbeing for the city.

# 4.4 National Context

# **Spending Review 2019**

On 4 September 2019 the Chancellor of the Exchequer, Sajid Javid announced a one year only Spending Review (SR19), including a real terms increase in spending of £13.8bn, across all government departments.

This means that the Government projects Local Government Core Spending Power (CSP) will increase by £2.9bn in 2020/21, a real terms increase of 4.3% (i.e. a cash increase of 6.3%). This compares to a cash increase in CSP of £1.7bn between 2015/16 to 2019/20. Overall Local Government should see an increase in its total funding package of more than £3.5bn. The following points outline the key local government headlines from the announcement:

- Business Rates Reset and the Fair Funding Review will be deferred until 2021/22, (no further consultation has been released on this);
- 75% Business Rates Pilots will end in March 2020 with only the 100% devolution pilots remaining in place no new pilots planned for 2020/21;
- Revenue Support Grant (RSG) 2020/21 will be 2019/20 + CPI;
- New Homes Bonus legacy payments for New Homes Bonus will be paid, however there was no confirmation regarding new payments going forward;
- Social Care and Public health:
  - Additional Social Care funding of £1bn delivered through grant, in addition to the funding currently received in 2019/20, meaning the current funding streams of Improved Better Care Fund, Winter Pressures Grant and Social Care Grant will continue for 2020/21;
  - o Adult Social Care precept up to 2% and general council tax up to 2%;
  - Real terms increase in Public Health Grant, to be in line with the increase in the Better Care Fund and stated to be an additional £100m.
- Schools to receive an additional £700m High Needs 2020/21 on top of previous funding;
- Troubled Families Funding will continue, equating to £0.7m of funding for the council;
- Homelessness will receive an additional £54m, but detail of distribution method is unknown at present, it is assumed this will be on the same basis as the Homelessness Reduction Act funding;
- New Towns Fund £241m Peterborough named one of the Towns to benefit from this.

Table 5, summarises the forecast additional financial benefit the Council could expect to receive from the settlement. Additional clarity as to the impact for the Council is expected with the Local Provisional Local Government Finance Settlement 2020/21 in December with confirmation expected in the final settlement in February 2020.

Table 5: Forecast Financial benefit from the Spending Review 2019

	2020/21	2021/22	2022/23
	£000	£000	£000
Additional 1% Council Tax*	783	817	844
Additional Social Care Funding	3,308	3,308	3,308
Continuation of IBCF (3 year ASC grant)	1,121	1,121	1,121
Homelessness	279	279	279
Public Health and Better Care Fund (NHS)	419	419	419
Tackling Troubled Families Grant extension	753	-	-
Revenue Support Grant (Current CPI- 2%)	205	205	205
Total	6,868	6,149	6,176

<sup>\*</sup>Council tax was assumed at a rate of 3% within the current 2019/20 MTFS agreed at Council on 6 March 2019. The SR19 allows for 4%, therefore, the Council is able to recognise the additional benefit of a further 1%.

#### Provisional Local Government Finance Settlement 2020/21

The Provisional Local Government Finance Settlement 2020/21 Technical Consultation was issued on 4 October 2019. Within the document the Ministry of Housing, Communities and Central Government (MHCLG) have outlined the following key areas:

- An indicative individual authority funding allocations for the additional £1bn of social care funding announced within the Spending Round;
- Funding will continue at 2019/20 levels (with individual authority allocations unchanged) for the Winter Pressures Grant and the Social Care Support Grant;
- The Improved Better Care Fund funding will continue at 2019/20 levels; and use the same methodology to allocate the funding;
- New Homes Bonus Funding of £900m for 2020/21, but with only legacy payments from 2018/19 and 2019/20 paid for 2021/22 onwards;
- The Council Tax referendum limits, as set out in the spending review core council tax referendum principle of up to 2% and an adult social care precept of 2% on top of the core principle; and no referendum principles for parish councils and mayoral combined authorities;
- MHCLG are aiming to hold the provisional settlement in December.

The Council will respond to the consultation, expressing concerns over the future treatment of New Homes Bonus, our views on social care funding allocation and the Council Tax referendum limit, noting the need for increased localised flexibility.

# The Local Government Landscape

The Local Government Association (LGA) has recently noted that between 2010 and 2020, councils will have lost almost 60p out of every £1 the Government had provided for services. Despite this councils have continued to deliver for their communities, providing vital services daily. A recent report published by the Trade Unions Congress (TUC) also outlines that there is a £25bn funding gap, as reforms mean grants are being cut to "almost zero", with the exception of a small amount of ring-fenced grants. It highlights that the few ring-fenced grants will account for less than a tenth of local authority expenditure by 2025, while councils' income from business rates will not match the shortfall. There is also the additional risk for Councils attached to business rates, such as non-collection and income levels could reduced if economic decline is experienced. This summarises the significant funding shortfall councils are faced with, while demand for council services across the country is rising.

The Spending Review delivers a one-year settlement worth £3.5bn for local government, and provided confirmation that key grants will continue next year, thus providing some stability for councils. However, this only allows councils to plan in the short-term, and it is crucial that councils are able to plan ahead for more than 12 months at a time. Future funding levels beyond 2020/21 are unconfirmed and will likely change as a result of the implementation of the Fairer Funding, Business Rates Retention (75%) and baseline reset.

The LGA, County Councils Network and other Local Government service agencies continue with campaigns to lobby government to demonstrate the need for funding to ensure that vital services provided by councils are able to continue and improve.

# 5. BUDGET DETAIL

# 5.1 **2019/20-2021/22 MTFS Summary**

Table 6 outlines the position, detailing the amounts the council expects to receive from the key funding streams. It highlights the departmental budgets and the budget gap for each of the three years from the 2019/20 MTFS.

Table 6: 2019/20 MTFS Budget Summary Position

Table 6: 2019/20 WIFS Budget Summary Position	2020/21	2021/22	2022/23
	£000	£000	£000
NNDR	(49,485)	(50,253)	(50,253)
Revenue Support Grant	(10,246)	(10,246)	(10,246)
Council Tax	(81,441)	(84,969)	(88,635)
New Homes Bonus	(4,191)	(4,301)	(4,301)
Improved Better Care Fund	(5,345)	(5,345)	(5,345)
Additional funding for Adult Social Care	(2,150)	(2,150)	(2,150)
TOTAL CORPORATE FUNDING	(152,859)	(157,264)	(160,930)
PLANNED EXPENDITURE			
Chief Executives	1,249	1,268	1,268
Governance	3,964	4,029	4,029
Place & Economy	20,095	21,107	21,107
People & Communities	89,659	92,802	92,802
Public Health	(193)	(193)	(193)
Resources	13,738	13,715	16,008
Customer & Digital Services	6,748	6,909	6,909
Business Improvement	210	213	213
NET SERVICE EXPENDITURE	135,470	139,851	142,144
Corporate Expenditure	5,070	5,082	5,082
Capital Financing Costs	30,728	32,387	32,425
TOTAL PLANNED EXPENDITURE	171,268	177,320	179,651
REVISED DEFICIT/(SURPLUS)	18,409	20,056	18,721

# 5.2 **Tranche One Budget Position 2020/21-2022/23**

Table 7 sets out the demand and savings proposals in Tranche One of the 2020/21 budget process. The major items included within these proposals are:

- Changes to the Serco Contract;
- · Reviewing care packages and promoting independence;
- Reviewing the Special Educational Needs (SEN) transport provision;
- Reduction in the use of agency staffing;
- Review of Human Resources (HR) processes and policies;
- Reshaping a number of back office services;
- Funding changes because of the Spending Review 2019.

Further detail in respect of the savings proposals is outlined within Table 8 and the following appendices:

- Appendix A 20120/21-2022/23 Tranche One MTFS Detailed Budget Position
- Appendix C The Budget Consultation Document

Appendix D - Equality Impact Assessments (where applicable)

Table 7: Tranche One Budget Summary Position 2020/21-2022/23

Table 7. Tranche One Budget Summary Position 2020/21-2022/25					
	2020/21	2021/22	2022/23		
	£000	£000	£000		
Budget Gap from 2019/20 MTFS	18,409	20,056	18,721		
Pressures- from 2020/21 onwards - note 1	5,370	5,370	5,370		
Budget Profiling Pressure - note 2	9,764	9,764	9,764		
Revised Budget Gap	33,543	35,190	33,855		
Building on successful transformation	(2,312)	(2,367)	(2,367)		
Contract And Commercial	(1,167)	(1,278)	(1,278)		
Changing services to reflect the council of today	(1,305)	(2,155)	(2,205)		
Redesign of Service	(1,234)	(1,430)	(1,430)		
Reduction of Provision	(1,061)	(1,061)	(1,011)		
Using our assets	(646)	(586)	(586)		
Budget Gap - Tranche One	25,818	26,313	24,977		
Items proposed and to be finalised in Tranche Two:					
Spending Review 2019 and Corporate Savings (Per Council Tax base and LG Finance Settlement)	(9,068)	(8,119)	(8,216)		
Changing services to reflect the council of today (Changes to the Serco Contract and HR Controls)	(5,866)	(5,915)	(5,945)		
Redesign of Service (Review of school transport costs)	(501)	(501)	(501)		
Budget Re-profiling savings (identified - Capital Financing restructuring) - <i>note</i> 3	(878)	(617)	974		
Budget Re-profiling savings (to be identified) - note 3	(4,004)	(4,265)	(5,856)		
Final Budget Gap - Tranche One	5,501	6,896	5,434		

# **Note 1: Budget Re-profiling Pressure**

There are pressures which require recognition within the budget in order to ensure accurate assumptions are built in to the budget, these are as follows:

- A pressure of £0.9m is the contract pressure and a funding shortfall in respect of the health visiting contract, within the Public Health directorate. This pressure is recognised to ensure an accurate budget baseline, however there are savings proposals summarised in Table 7 and 8 to mitigate this pressure.
- A £4.5m pressure from back office savings where it proved difficult to design a robust plan of delivery. This saving was included within the 2018/19 MTFS and expected to increase over a three-year period. The first year of savings delivered close to target, however a pressure in the current financial year has emerged, which has been incorporated within the budget re-profiling (forecast overspend mitigation management plan). Embedded future years savings required amendment to ensure a robust MTFS. New plans are incorporated within the savings outlined in the previous table that focus on the back office functions and implement changes which will change the way the council operates.

# Note 2: Budget Pressures from 20/21 onwards

The £9.8m pressure represents the ongoing level of budget pressures identified as part of the budget reprofiling (forecast overspend management plan), which is detailed further in section 2.2 of this report or within the Budgetary Control Report - June, which was reported to Cabinet at the meeting held on 23 September (Item 9).

# Note 3: Budget Re-profiling Savings

Within the current financial year directorates have been set the task of delivering savings against a £9.8m target. As part of this plan a target equating to 50% of this amount, £4.9m was required to be ongoing, to help to ensure the sustainability of proposals and encourage the move away from one-off savings. To date the Council has reviewed and revised its capital investment financing model and developed an option based on short term borrowing which will generate a revenue benefit. Work continues on the delivery of this in year savings target and is being reported to CMT on a bi-weekly basis and as part the monthly budgetary control reporting cycle.

Table 8 details all of the proposals included within Tranche One, and the financial implications for the three years covering 2020/2021- 2022/23.

Table 8: 2020/21- 2022/23 Tranche One budget proposals

Proposal	2020/21 £000	2021/22 £000	2022/23 £000
Building on successful transformation	2,312	2,367	2,367
Review of care packages to promote independence	1,749	1,749	1,749
Dimming of street lighting between 9pm and 5am	100	100	100
Revised Services for low level support for older people discharged from			
hospital	45	45	45
Revised funding for Peterborough Community Assistance Scheme	418	473	473
Changing services to reflect the council of today	7,171	8,070	8,150
Changes to the Serco contract	4,536	4,536	4,536
HR Controls	1,487	1,536	1,566
Place and Economy directorate shared services progression	139	195	195
Reshaped Human Resources Function	450	663	663
Reshaping of departments and further shared services	483	1,061	1,111
Support provided for members	76	79	79
Contract And Commercial	1,167	1,278	1,278
Removal of unused project budget for road safety	30	30	30
Facilities management service costs within the Schools PFI	168	168	168
Joint commissioning of our Healthy Child Programme	541	541	541
Joint commissioning of our Integrated Lifestyle Services	80	100	100
Realignment of drug and alcohol budget	40	40	40
Reduction in the repair and maintenance budget through commercial			
review	80	80	80
Self-funding of Lifeline service after six weeks	57	124	124
Revised Extra Care Contract	47	71	71
City College Peterborough	74	74	74
Revised Stay Well in Winter campaign	50	50	50
Corporate Savings	2,200	1,970	2,040
Council Tax Base & Collection Fund	600	370	440
Inflation (Pension & Electricity)	1,600	1,600	1,600
Redesign of Service	1,735	1,931	1,931
Deprivation of Liberties Safeguards (DoLS) assessments	107	159	159
PAMS – reduction in outsourcing of assessments	22	22	22
Recommissioning children's centre contracts	100	200	200
Redesigned commissioning team through shared working	60	60	60
Reduction in agency staff in children's social care	173	217	217
Reduction in NHS Health Checks budget due to low uptake	55	55	55
Removal of social care lead practitioner post	50	50	50
Removal of vacant housing case worker post	40	40	40
Reshaping community and safety directorate	127	127	127
Restructure and remodelling of the Prevention and Enforcement Service (PES)	380	380	380
Review of school transport costs	501	501	501

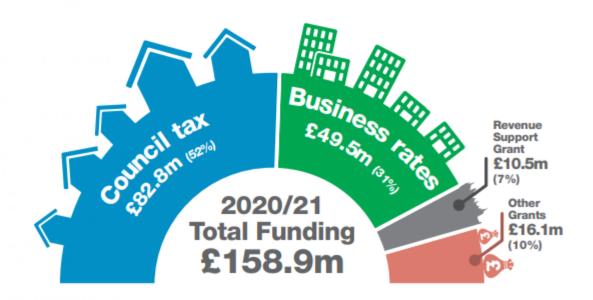
Review of security and cleaning at Sand Martin House	120	120	120
Reduction of Provision	1,061	1,061	1,011
Prioritising street cleansing work	129	129	129
Reduction in discretionary youth services budget	516	516	516
Reduction in response time to non-hazardous fly tipping	59	59	59
Vivacity	357	357	307
Spending Review	6,868	6,149	6,176
Additional 1% Council Tax	783	817	844
Additional Social Care Funding	3,308	3,308	3,308
Continuation of IBCF (3 year ASC grant)	1,121	1,121	1,121
Homelessness	279	279	279
Public Health and Better Care Fund (NHS)	419	419	419
Revenue Support Grant increase at (Current CPI- 2%)	205	205	205
Continuation of Tackling Troubled Families	753	0	0
Using our assets	646	586	586
Changing frequency of property condition surveys	67	67	67
Increase in income from council-owned commercial units	23	23	23
Introducing auto-scale product	45	45	45
Move from Educate system to Synergy	60	0	0
Reduction in property contingency budget	126	126	126
Vivacity People's Network support maintenance budget reduction	6	6	6
Income generation and business rates from Sand Martin House	319	319	319
Grand Total	23,160	23,412	23,539

# 5.3 **Grants and Funding Assumptions**

Table 9 outlines the Councils forecast core funding for the period 2020/21- 2022/23. It is expected that this will be confirmed as part of the Local Government Settlement in February, but at this stage it has been updated to reflect the most up to date information.

Table 9: The Councils funding Summary Position 2020/21- 2022/23

	2020/21	2021/22	2022/23
	£000	£000	£000
NNDR (Business Rates)	(49,485)	(50,253)	(50,253)
Revenue Support Grant	(10,451)	(10,451)	(10,451)
Council Tax	(82,825)	(86,156)	(89,920)
New Homes Bonus	(4,191)	(4,301)	(4,301)
Improved Better Care Fund	(6,466)	(6,466)	(6,466)
Additional funding for Adult Social Care	(5,458)	(5,458)	(5,458)
TOTAL CORPORATE FUNDING	(158,876)	(163,085)	(166,849)



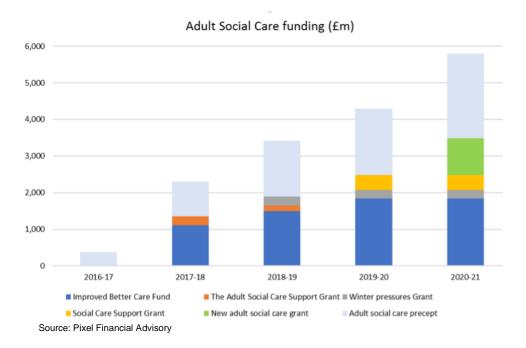
**Council Tax** - the forecast funding includes an assumption based on 1.99% general Council Tax, which is below the referendum limit and 2% Adult Social Care Precept as per the spending review announcement. The total proposed Council tax increase in 2020/21 is 3.99%, with a forecast increase of 2.99% thereafter.

**Business Rates** - business rates is a major source of income for the council providing some £49m. The forecast currently includes an increase of £0.6m in comparison to the 2019/20 budget, but this will be reviewed towards the end of 2019, once the multiplier rate has been confirmed. This forecast is currently based on the anticipated growth from businesses.

#### Grants

- Revenue Support Grant has been increased by 2%(CPI) in comparison to 2019/20 as outlined within section 4.4
- New Homes Bonus Grant levels have not been revised since the 2019/20 MTFS, pending
  confirmation on new house figures as part of a October statistical return and further clarification
  from MHCLG on the future funding allocation methodology. The risk of an adverse impact in
  2020/21 is low, however as indicated by MHCLG, within the provisional settlement consultation
  the future years funding will likely be reduced, and there will be a much higher risk to future funding
  levels.
- The Adult Social Care grants and IBCF have partially been confirmed, with the Council expecting to receive a combined £12m in 2020/21. Funding for this area has been increasing year on year, as a MHCLG's response to the increasing costs incurred by local authorities to continue providing caring for the older population.

The following graph demonstrates the rising level of funding for adult social care for the whole of local government, including the additional Adult Social Care Precept income raised as part of Council Tax. Over the course of five years the additional funding has gone from under £0.5bn to almost £6bn.



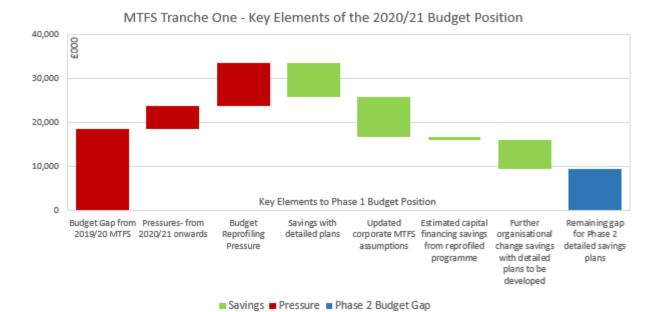
All of the funding figures are to be confirmed within the Local Government Final Settlement, the Council Tax forms, the CTB1 and CTR1 and the Business Rates NNDR1 form, and will be reported within the Tranche Two report.

As noted earlier in the report, the Council will only receive certainty over the level of funding for the next financial year, beyond that the position remains unconfirmed and subject to a number of different variables such as a further Spending Review, the Fairer Funding Review, Business Rates 75% Retention and the baseline reset.

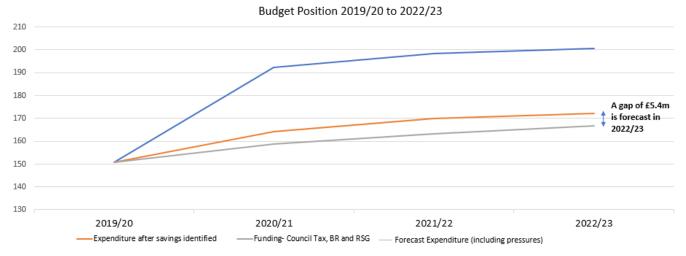
# 5.4 Strategic Approach to closing the Budget Gap

The council has highlighted a budget gap of £33.5m in 2020/21. This budget position is the result of the opening gap of £18.4m, as highlighted in the 2019/20-2021/22 MTFS and the additional identified pressures of £15.1m.

The following graph outlines the key elements, which contribute to the final reported Tranche One position. The Council has identified, £24m of new funding and budget savings, some with detailed plans, while other plans are still under development, leaving the council with £9.5m gap where robust, detailed saving plans are required to be developed in order to balance the budget as part of Tranche Two.



The following graph highlights the financial challenge still facing the Council, and the progress, which is being made towards closing the gap and creating a sustainable budget. The Council still has budget gaps of £5.5m in 2020/21, £6.9m in 2021/22 and £5.4m in 2022/23.



\*This graph includes an assumption that the targets set as part of the Budget reprofiling (forecast overspend mitigation management plan) will be fully delivered.

# Strategic Approach

The Council's strategic approach to meeting this challenge is to consider how it can build on the following themes to generate a financial benefit which will enable the Council to provide the vital services to the residents and businesses within Peterborough:

- Building on successful transformation;
- Making its assets work even harder;
- Increasing commercial income and driving down the costs of contracts;
- Redesigning its services.

After it has exhausted all of the above, the Council will consider reducing non-statutory service provision, and even here wherever possible, only on a temporary basis. The council will only, as a last resort, make cuts to services. The Council will actively promote independence and improved outcomes for those adults with social care needs, providing better support for carers and promoting sue of Tech Enabled Care, Equipment and short-term support.

The Council will be continuing to work collaboratively with Grant Thornton on the implementation of the savings programme. With support, being provided to officers delivering these changes and a strong monitoring programme in place to ensure the progress is regularly reported to the CMT, proposals remain on track for successful delivery and any required action to ensure that is taken at the earliest opportunity.

Grant Thornton will also be working closely with CMT and officers to develop detailed proposals and implementation plans for the following savings and to strengthen Council processes and controls:

- Human Resources which will include changes to processes, systems, training and development and the use of interim and agency support;
- Review of the School Transport costs jointly with Cambridgeshire County Council, to ensure it can achieve value for money and economies of scale with costs across both councils;
- Changes to the Serco Contract to provide services in a different way and redesign the way business support is structured;
- Strengthen and improve financial and HR processes and controls.

As outlined within section 6- Reserves, a commitment has been made to account for the cost of delivering these actions. The commitment includes an element for redundancy costs and investment required to enable transformational change and implementation of the service proposals. The resource required for this is estimated to be up to £5m.

As there's still a significant challenge ahead the controls which have been put in place to add an additional layer of scrutiny to expenditure and recruitment will continue and will broaden if no improvements are visible.

As well as focussing on the implementation of proposals and applying additional scrutiny of expenditure, the Council will need to develop further proposals to deliver a balanced and robust the budget. This will include exploring the following options:

- Demand management across all service areas, in particular adults and children's social care and homelessness, which is an area where the Council has been experiencing rising demand since 2016/17:
- Disposal of assets the Council will look to review its assets, which could be disposed to generate
  a capital receipt. This could then be used flexibly, as per the flexible use of capital receipts
  guidance, to fund service transformation and redundancy costs;
- Review the capital programme in future years to ensure it only includes essential and funded programmes;
- Strong contract management;
- Increasing commercial income across the council;
- Using technology and ICT solutions to promote independence in the home, streamline processes and increase automation, becoming a more efficient Council;
- If the Council feels that its financial position is fragile and unrecoverable, and every effort has been
  made to find solutions and every potential avenue exhausted, then the Council will open a line of
  discussion with MHCLG to seek future assurances or aids to ensure it will be able to continue
  financially.

Although some of these items represent one-off solutions, these may be required to bridge the funding gap, until confirmation of the settlement for 2021/22 onwards is announced. As outlined in section 4.4 the Council, along with all Councils across the country, only have confirmation of funding allocations for

2020/21. There is a significant amount of uncertainty around future funding levels. Peterborough has taken a conservative view and assumed that our funding levels will remain the same, with no increases. However, due to the level of growth within the City, in comparison to other areas it is thought that this should be reflected within the Fairer Funding methodology. There are further consultations due on this over the next year, which should provide further clarity as to what methodology MHCLG will be applying to allocate funding.

# 5.5 **Capital Programme**

The Council's Capital Programme is viewed over a five year period to ensure correct stewardship of assets and efficient use of budgets, with the first three years forming part of the MTFS. The council is proactive in attracting external funding for as many schemes as possible. An officer-led Capital Review Group oversees the council's capital requirements. All related strategies are scrutinised prior to full council by Audit Committee

The Capital Programme includes estimated project costs and profiling of expenditure whilst detailed business cases and due diligence is completed on individual schemes such as the acquisition strategy.

The Capital Programme contains funding for Invest to Save schemes. This budget is included on the basis that any projects funded via this budget will deliver savings to the Council, for example acquisition of investment properties, loans to strategic partners. Business cases for future proposals are required to demonstrate how the cost of borrowing will be covered, e.g. through income generation, reduction in service costs. Invest to save is shown separately due to the projects only proceeding where they lead to savings which cover the associated capital financing costs in the year they occur, and the capital financing costs are recharged to service budgets. Further information on the Invest to Save programme is included with the Council's Capital Strategy.

Work has been undertaken to reduce the capital programme to £80m per year. However, this excludes Invest to Save schemes as the inherent nature of these projects means that the expenditure is less likely to suffer from the same constraints as the Council not having the project officer capacity to deliver a programme over £80m and reducing the budget on these projects does not lead to revenue savings.

Tranche 2 will reflect a further review of the programme to reduce costs as well as some further investment in line with Council priorities eg Climate Change.

Additional investment schemes that have been added to the previous MTFS for approval are summarised in Table 10.

Table 10: New Capital Schemes included within Tranche One

Directorate	Schemes Included
Growth & Regeneration	2019/20
	<ul> <li>Reinstate £1m London Road Stadium lease obligations</li> <li>2020/21</li> </ul>
	<ul> <li>Additional CPCA grant (tbc) for University Access (£100k) &amp; A16 Norwood Duelling (£75k)</li> </ul>

Table 11 provides a summary of the capital programme the over the MTFS period. The full list of schemes is detailed in Appendix B - Capital Programme Schemes 2020/21- 2022/23. These tables includes the changes to the programme listed above and those agreed by 23 September Cabinet.

Table 11: The Capital Programme 2020/21- 2022/23 Summary

<u> </u>			
Capital Programme	2020/21	2021/22	2022/23
Capitai i rogiaillille	£000	£000	£000
Customer & Digital Services	3,800	5,000	3,500
People & Communities	27,867	26,189	22,247
Place & Economy	32,120	33,203	31,539
Resources	3,069	696	-
Total Capital Programme	66,856	65,088	57,286
Grants & Third Party Contributions	21,986	29,808	33,220
Capital Receipts repayment of loans	-	-	15,000
Borrowing	44,870	35,280	9,066
Total Capital Financing	66,856	65,088	57,286
Invest to Save	40,800	20,799	10,000
Invest to Save Borrowing	40,800	20,799	10,000

#### 6. RESERVES

Reserves are set aside to fund risks and one-off pressures over a number of years. If the Council minimises the level of reserves future financial planning and resilience is hampered. It should be noted that reserves can only be spent once and the possibility of creating new reserves is now very limited. The council broadly categorised reserves as follows:

- a) A working balance to manage in year risks the General Fund Balance
- b) Change Programme Funds these are reserves for available for future commitments such as transformational investments
- c) Ring Fenced Reserves to meet known or predicted requirements

The Council's General Fund working balance stands at £4.9m and ring-fenced reserves at £5.1m. They include the actuarial assessed £3.8m insurance reserve and £0.5m of reserves held on behalf of schools for capital expenditure.

# **The General Fund**

The General fund is usually held at a balance of £6m, however as reported within the May Budgetary Control report a cash flow risk in respect of Business Rates had been identified, which will mean the 2019/20 income from Section 31 grants will be £1m lower than budgeted. This income will be received in 2020/21 instead; this represents a cash flow timing impact. It was agreed that the General Fund is used in 2019/20 and fully replenished in 2020/21 to mitigate the impact of this timing change.

# The Change Programme Fund

It is crucial to bear in mind that the reserves are the only source of financing to which the council has access to fund risks and one-off pressures over a number of years. Reserves can only be spent once and the possibility of creating new reserves, in an era where budgets are tight and can become overspent, is now very limited.

The balance shown for the Capacity Building Reserve includes an element for redundancy costs and investment required to enable transformational change and implementation of the service proposals. The resource required for this is estimated to be up to £5m over the life of the MTFS.

. The Capacity Building Reserve also has a commitment to cover the cost of demolishing Northminster car park. In July 2019 the Council received a structural review report of the Northminster car park. The report

highlighted significant concerns for the structural integrity of the car park, which could pose a risk to the general public. The Council has considered the options available and has concluded to demolish the carpark with the carpark closing to the public immediately, with the cost expected to reach up to £2.75m. The Council has sought approval for this action via <a href="CMDN">CMDN</a> published in August and has since published further information on the <a href="website">website</a> including the structural review reports.

The Departmental Reserves are amounts set aside by departments, during the preparation of the accounts and is in accordance with financial guidance to minimise risk exposure to the Council in the following financial year. These reserves reduce significantly in 2019/20 due to a number of specific grants being used to fund expenditure which have been received for specific projects covering multiple years, this includes:

- Family Safeguarding Innovation Programme Pilot £2.0m
- Integrated communities £1.8m
- Controlled Migration Fund £0.7m

The following chart outlines the reducing balances of the reserves. It is forecast that the reserves balances will reduce by 60% in 2019/20, leaving the council with a balance equating to less than 10% of the net budget.

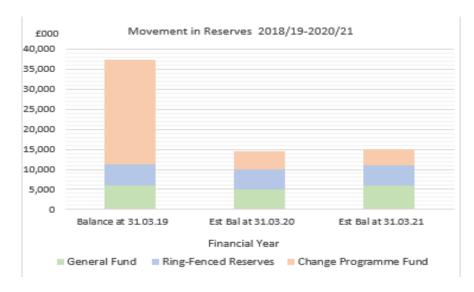


Table 12 outlines the forecast position on the General Fund (unallocated Reserves), the change programme and ring-fenced reserves (earmarked reserves).

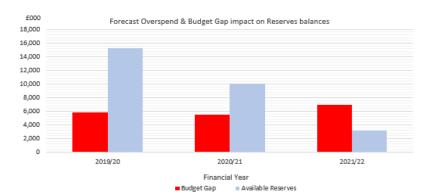
Table 12: The Reserves Position 2018/19- 2020/21

	2018/19	2019/20	2020/21
	Balance at	Est Bal at	Est Bal at
Summary of Reserves	31.03.19	31.03.20	31.03.21
	£000	£000	£000
General Fund	6,000	4,970	6,000
Change Programme Funds:			
Capacity Building Reserve*	14,973	3,373	2,931
Grant Equalisation Reserve	4,214	-	-
Departmental Reserve	6,890	1,147	1,147
Change Programme Fund	26,077	4,520	4,078
Ring-Fenced Reserves:			

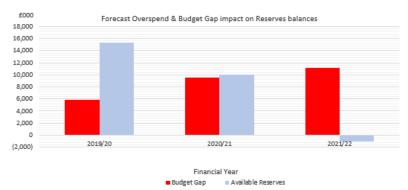
Insurance Reserve	3,398	3,775	3,775
Schools Capital Expenditure Reserve	482	482	482
Parish Council Burial Ground Reserve	54	54	54
Hackney Carriage Reserve	226	226	226
School Leases Reserve	615	574	495
Public Health Reserve	364	-	-
Ring-Fenced Reserves	5,139	5,111	5,032
_			
TOTAL Earmarked and General Fund Balance	37,216	14,601	15,110

<sup>\*</sup>this includes the assumption that the projected 2019/20 overspend of £5.8m is funded from reserves, and does not assume that the remaining budget gap in 2020/21 is funded via reserves.

It remains crucial that the Council addresses the budget gap and replenishes reserves. Building the reserves level back up will increase the councils financial resilience and will enable the Council to adequately cope with an emergency or further budget volatility. The current financial position will be reliant on reserves to deliver a balanced budget. The following charts demonstrate the impact of the current budget gap on the General fund and the Change Programme Funds.



This chart illustrates the correlation between the budget gap and the reserves position. If the current year position remains overspent at the forecast level and the budget gap in the future is unresolved the reserves position will be depleted before the end of 2021/22. This assumes that the budget re-profiling targets from 2020/21 onwards are addressed.



This chart illustrates the correlation between the budget gap and the reserves position. It assumes that the budget gap remains and the budget re-profiling targets are not achieved. The council would run out of reserves at the end of before the end of 2020/21.

# 7. RISKS

# 7.1 Approach to Risk

The Council assesses financial risk within its budget and MTFS as part of its annual budget setting process and regular Budgetary Control process. Council Officers have put actions in place to review and mitigate exposure to identified risks, these are outlined in Table 13.

The Risk Management Board is led by the Acting Corporate Director of Resources. The purpose of the Board is to challenge and support risk management across the Council and partner organisations. The output from this Board is considered regularly at Audit Committee. The last meeting of this group was held on 24/09/2019.

The Board ensures that risk management is aligned with the overall organisational approach and that the identification of key issues are managed, reported and escalated appropriately and in a timely manner. Officer awareness of risk and capacity to manage risk is maintained, with a regular monitoring and reporting process to provide assurance in relation to the Council's overall governance and control environment.

# 7.2 Financial Risk Register

The most current substantial risks have been identified and considered as part of the budget process. Reasonable mitigating actions have been made where possible. Table 13 details the budget risks that Cabinet and Council should consider when reviewing the Tranche One budget proposals.

Table 13: Council Budget Risk Register

Risk Area	Detail	Action
Level of Reserves	As set out in the 2019/20 MTFS, Robustness statement (Section 6.4), and within section 6 of this report the Council has limited recourse in reserves and balances. This presents a risk to the financial sustainability of the organisation over the medium term.  The general fund is temporarily reduced due to a cash flow timing difference on business rates income, meaning the General Fund will fall below 3% of the net revenue budget. The recommended level should be at 5%.	Robust financial control within 2019/20 and future years will be exercised through regular budget monitoring, tracking of the delivery of approved savings plans, and the development of further savings proposals.  The use of available specified reserves will be closely managed and controlled to ensure targeted application to achieve the required reduction in the overall cost of operations over the period of the MTFS.  Reserves and balances will be reviewed regularly to ensure that they remain adequate in light of the Council's overall financial position, they will also be reviewed to ensured that any commitments are:  • Essential and necessary to deliver future financial benefit;  • Represent value for money;  • could be funded via the flexible use of capital receipts if the investment meets the criteria.
Level of one- off (non- repeatable) savings	The Council has relied upon non-repeatable budget savings and income items in order to balance the budget, in 2019/20 and previous years. This is not a sustainable approach.	Measures will be taken to reduce the Council's reliance upon one off measures to balance future budgets. The plan to eliminate one off budget savings and move to a sustainable budget over the medium term is set out at section 5.2 of this report.
Service Delivery- Demand Led Services	The Council provides services in a number of areas where the need for support lies outside the Council's direct control, for example in children's, adult social care and homelessness. Demographic growth and demand pressures present significant financial risk for the Council over the medium term.	Budgetary provision has been made for estimates of increased demand for adult and children's social care and homelessness.  The Council will continue to take measures to review and modify its service provision to respond to increasing demand for services, through more cost effective operating models and working with client groups and partners to manage demand for services.  Regular monitoring, forecasting and reporting of financial and service performance and anticipated pressures will be undertaken to ensure that corrective management action is taken to control expenditure within the approved budget. Savings plans are based on intervention and prevention, aiming to reduce need and service demand.

	The Council needs to increase the supply of both temporary housing and permanent affordable housing in order to meet the increased demand for housing within Peterborough.	The Council is actively pursuing a housing strategy, to ensure there is affordable housing available within the City. The Council has been buying properties to help reduce the immediate pressure within this area with the proposal to set up a housing revenue account (HRA), being reported to Cabinet on 23 September (Item 8).  Regular reporting to the Corporate Management Team (CMT) will continue to take place throughout the course of the year as well as working groups with officers and members which have been established to help provide solutions.
Savings Delivery (current and new proposals)	The achievement of a balanced budget and sustainable MTFS is reliant upon the successful delivery of agreed savings plans and the identification of new plans. A number of ambitious savings plans had previously been agreed which have creates structural budget problems, leading to in year forecast overspends.	CMT and the finance team have reviewed all budgets for appropriateness and robustness, and rebased the budgets to create a sustainable and realistic base. Savings are now being developed against directorate targets which have been established and this is being reported to and scrutinised by CMT on a regular basis.  Delivery of savings will be monitored on a regular basis to CMT and highlighted within the monthly Budgetary Control Reports to Cabinet and in turn Council.
Income	Cost of provision of service outstrips returns or a reduced level of sales.  Exit strategies associated with these ventures could prove to be costly.  There is a financial risk attached to failure of commercial investment, either from default or exposure to wider economic changes.	Commercial proposals will require the production of a robust business case that will be subject to appropriate evaluation and due diligence by relevant professional disciplines (i.e. technical, legal and finance).  The management of costs, risks and benefits including service outcomes and financial implications will be achieved through regular monitoring and reporting via the Shared Services core group to the programme board, as part of joint corporate management team meeting and through to Cabinet.  Delivery of planned income generation (and savings) will also be tracked through regular budget monitoring reports.  Programme and project governance will require recovery plans to be prepared where projects are identified as varying adversely from plan.
	Debt There is also a risk from the non-payment of invoices from our suppliers. The Clinical Commissioning Group (CCG) and other smaller NHS organisations currently account for 61% of the Councils debt. This is monitored regularly to CMT and disclosed within the Statement of accounts. However presents a cash flow risk to the Council	The Council continues to work closely with senior officers at the CCG to resolve this issue and manage the payments to allow the effective management of the Councils cashflow and debt levels.

Business Rates	Forecasts - the council will benefit from any growth in business rates but will also have to share the risk of volatility of collecting business rates, changes to business rates during the financial year and administration costs associated with collecting business rates.  Appeals – The new government 'Check, challenge and appeal' system seems to have reduced the level of open appeals however there is a provision set aside for appeals by the council, and there is a risk that this may not be sufficient  The claim by the NHS trust for mandatory relief if successful will have a major impact on income levels  Business Rates 75% retention and Business Rates baseline reset, both to be introduced from 2021/22, at present it is not clear how this could impact on the Councils funding levels.	Officers are in discussion with Serco to agree increased targets for the collection of Business Rates to improve the financial position on the Collection Fund.  The finance team will align forecasts using a detailed approach with planning and revenue and benefit colleagues to monitor business and dwelling growth as part of the budget setting process and at regular intervals during the financial year.  On a monthly basis reports will be available to monitor business rates income.  The Council sets aside a provision to take account of the risk from appeals, depending on whether it is a 2010 or 2017 valuation rate being appealed. The provision for 2010 assesses each appeal lodged with the Valuation Office. The provision has been calculated at 4% using MHCLG methodology. The recommended rate based on the national average is 4.7%. Due to the high levels of small businesses within Peterborough receiving Small Business rates relief, the lower rate used is justified. Officers have conducted analysis on this and will continue to monitor.  Officers are monitoring all announcements, publications and consultations from MHCLG and from Local Government advisors. This will include networking and attending events to keep abreast of the latest information.  Officers will feedback to all consultations, to ensure all concerns are communicated and considered.  As information becomes available officers will model the financial impacts, and ensure the budget reflects the
Fairer Funding Review (FFR)	The Fairer Funding Review presents a risk for the Council as it means there is significant uncertainty surrounding its future funding levels. The impact of this could be significant for the Council as it could mean additional savings would need to be achieved. At present the MHCLG have issued number two of three consultations, however the implementation has now been postponed until 2021/22, with a one year spending review outlining departmental expenditure limits for 2020/21.	appropriate funding levels.  Officers are continuing to monitor all announcements, publications and consultations from MHCLG and from Local Government advisors. This will include networking and attending events to keep abreast of the latest information.  Officers will feedback to all consultations, to ensure all concerns are communicated and considered.  As information becomes available officers will model the financial impacts, and ensure the budget reflects the appropriate funding levels. This will include using the modelling tools which are available to us from LG Futures, PIXEL and the LGA.
Council Tax and Local Council Tax Support	Non-collection rates increase beyond the budget assumptions and / or increase in the levels of Local Council	Officers are in discussion with Serco to agree increased targets for collection of council tax to improve the position on the Collection Fund. Monthly updates will monitor the collection rates.

	Tax Support (LCTS) eligibility, beyond budget assumptions. The LCTS is currently out to consultation with a number of changes proposed. These changes are yet to be approved by Council and the impact of these will be unclear until they are live on the system	The Council will revise future year forecasts on council tax income accordingly.
Partnership Working/ Contractual Commitments	The council now outsources or contracts out a large proportion of services, on a long term basis to third party organisations, such as Serco, Aragon, Skanska and Vivacity. There is a risk that the council could be subject to increased costs from these contracts due to inflation or alternatively have little option to generate savings within the current budget due to the level accounted for via these contracts. The terms of the contracts may also restrict this.	The Council is reviewing all contracts, with a view to achieving improved value for money through strengthened contract management arrangements and negotiation of variation to services to be delivered. The Council is also looking to put stronger contract management processes in place, to ensure contracts are performing as intended (this is outlined in section 5.4.  The Council will continue to work closely with its partner organisations to deliver the best services to its residents in the most effective and efficient manner.
Capital	Capital Receipts The agreed Minimum Revenue Provision (MRP) policy allows the Council to repay its debt through the application of receipts from asset disposal to repay debt. This represent a risk to the final outturn position if those receipts are not achieved.	Regular monitoring and reporting through budgetary control to Capital Review Group (CRG), CMT, Cabinet, of the latest forecasts for sale completion, estimated receipt level and market environment operating under.
	The Council will also be looking to use Capital Receipts flexibly for transformation and redundancy costs, where the expenditure meets the criteria.	
	Capital Programme The proposed Capital Programme is partially reliant on third party contributions and grant allocations. These funding streams are not always guaranteed, such that they could be impacted by a downturn in development or reduced opportunity for central government funding.	The capital programme is closely monitored and reported by officers within the monthly budgetary control monitoring and reporting cycles. The council operates an officer led CRG, which meets regularly to review the progress of schemes contained in the capital programme and evaluate new proposals or opportunities available to the council.  All capital investment proposals require a business case which assesses funding options and associated risks and mitigating actions.
	The council has been successful in obtaining funding via grants for development in	Developer contributions to be realised in line with approved policy.

	the school infrastructure. There is a risk that the council may not receive grants in the future to fund new school buildings, despite increasing demand for school places.  There is a risk from asset management, in relation to insufficient resources to maintain adequately the councils existing and planned	Grant bids to be worked up in line with previous successful approach.  Impact on property repairs / highways infrastructure are monitored and coordinated to balance against any increases in legal claims / compensation issues.
Economic (Treasury) Risk	Inflation - increases above forecasts assumed within the budget.	Monitor inflation position and forecasts, and review impact on budget through budget control monitoring and reporting process.
	Interest rates - a change in interest rates could impact on borrowing costs which may in part be offset by increased investment interest receipts.	Capital financing estimates developed using latest forecasts of interest rates for MTFS (which allow for a level of increase). Existing borrowing has been undertaken at fixed rates in order to minimize the exposure of this risk. A review and assessment will be undertaken to try to achieve the optimum time to enter into new borrowing in light of advice on future rate rises, taking into account 'cost to carry' in relation to any early borrowing.
		Review the capital programme and debt portfolio if rates increase beyond forecast levels.
Financial Resilience	There is a risk that the Councils financial resilience is insufficient to further withstand the combined pressures of reducing grant funding and the increased cost and demand pressures. Any weaknesses in the delivery of the strategy to strengthen financial resilience may exacerbate this risk. The consequence is an	A number of metrics are being developed to measure financial resilience across local government (CIPFA Resilience Index). The strategy to strengthen financial resilience is underpinned by a set of financial planning and management arrangements, including significant changes in arrangements for commissioning services. However, a clear route to a sustainable medium term financial position has not yet been fully identified.  The Council as part of the in year overspend plan has set directorate targets which, if delivered in full will also boost
	unsustainable and financially unviable organisation beyond the short term.	the reserves position by £3.6m to build back financial resilience.
Brexit	Brexit carries a number of risks which could have a financial or operational impact the on services the Council provides. This is likely to be the result of changes in the funding and regulatory frameworks including the following:  Procurement Regulatory services European Union (EU) funding Loss of staff, where staff are from the EU	A high level impact assessment has been completed by officers within the Council, with contingency planning underway to ensure appropriate actions are in place.  Officers from CCC and PCC are on a joint risk group assessing the impact from Brexit, this has included officers attending MHCLG events and participating in teleconferences by the Home Office.  Heads of Service and service area leads have undertaken analysis and dialogue with major suppliers of services to the Council to ascertain areas of concern, likely impact and mitigating actions taken or available by these key partners.

There is a wider risk to the This will remain an area under constant review by officers economy, through and CMT under the guidance of the jointly appointed Brexit importation/export delays and Director. tariffs, price pressure on key commodities e.g. fuel and A review is being undertaken of critical supply chains to labour market which could avoid any potential payment issues throughout 2019. place more demand on services or budgets. There has been a payment system risk raised, due to a predicted flurry of payment activity in the event the UK leaving the EU as planned on

# 8. CONSULTATION

8.1 Cabinet have been working on the budget proposals and this has included meeting with the Cross-Party Budget Working Group to seek views on all budget proposals, including the opportunity to make alternative suggestions.

Tranche One will be the first tranche of the 2020/21 budget process. The Tranche One budget proposals will be published on 25 October 2019 and will be recommended by Cabinet for approval by Council on 18 December 2019. The timeline for the final budget tranche is outlined in Table 14.

Table 14: 2020/21 Budget consultation timetable

31 October 2019.

	Tranche One
Consultation start date	25/10/2019
Cabinet	04/11/2019
Budget Joint Scrutiny Committee	27/11/2019
Cabinet	09/12/2019
Consultation close date	16/12/2019
Council	18/12/2019

These proposals will be considered in terms of their impact on service provision to user. Proposals which require additional consultation will be allocated timeframes appropriate to the level of consultation required. This will ensure stakeholder and resident's feedback is received and considered prior to the Council meeting.

#### 8.2 Methods of consultation

Hard copies of the budget consultation document (Appendix C) will be available in all libraries and the Town Hall and Sand Martin House receptions. The Council will also seek to raise awareness of the budget proposals via use of social media on Facebook and Twitter, and aim to make the presentation more visual and easier to understand via the use of information graphics.

The Council has published the budget consultation document on the website and on the internal intranet site 'insite' for residents and staff to view and provide responses via an online survey.

The stakeholder groups outlined in Table 15 have been contacted and offered a briefing on the budget position during the Tranche One budget consultation period, to enable residents, partner organisations, businesses and other interested parties to feedback on budget proposals and Council priorities:

Table 15: Stakeholder groups and events

Table 15: Stakeholder groups and events	
Groups and Stakeholders we are consulting with	Officer Lead
Trade Unions Joint Consultative Forum (JCF)	Peter Carpenter and Mandy Pullen
Joint Scrutiny of Budget meeting	Peter Carpenter
Members of Parliament- Shailesh Vara and Lisa Forbes	John Holdich and Pete Carpenter
Parish councils	Adrian Chapman
Connect Group – Churches Together	Adrian Chapman and Gillian Beasley
Cambridgeshire and Peterborough Combined Authority	Cllr John Holdich
Opportunity Peterborough Bondholders	Steve Cox and Cllr John Holdich
Greater Peterborough City Leaders Forum	Gillian Beasley
Peterborough Disability Forum	Adrian Chapman
Age Concern UK	Adrian Chapman
Cambridgeshire Police	Wendi Ogle-Welbourn
Peterborough Civic Society	Steve Cox
Cohesion and Diversity Forum	Adrian Chapman
Joint Mosques Group	Adrian Chapman and Gillian Beasley
Interfaith Council	Adrian Chapman and Gillian Beasley
Peterborough Youth Council	John Holdich and Gillian Beasley
Peterborough Living Well Partnership	Liz Robin
Health Care Executive	Liz Robin and Wendi Ogle-Welbourn
School unions	Jon Lewis
Schools Forum	Jon Lewis

# 9. ANTICIPATED OUTCOMES OR IMPACT

9.1 Following the release of Tranche One of the 2020/21 budget proposals to address the financial gap, and outlining Peterborough's challenges and successes, Cabinet will seek the opinions of all residents, partner organisations, businesses and other interested parties to understand which council services matter most. The Council must set a balanced budget for 2020/21 within the financial resources it will have next year and the feedback received will help inform Cabinet in considering budget proposals.

Cabinet will review the feedback on the proposals and the MTFS at this meeting, before making a final recommendation to Council on 18 December 2019.

# 10. REASON FOR THE RECOMMENDATION

10.1 The Council must set a lawful and balanced budget. The approach outlined in this report work towards this requirement.

# 11. ALTERNATIVE OPTIONS CONSIDERED

11.1 No alternative option has been considered as the Cabinet is responsible under the constitution for initiating budget proposals and the Council is statutorily obliged to set a lawful and balanced budget by 11 March annually.

# 12. IMPLICATIONS

#### **Elected Members**

- Members must have regard to the advice of the Chief Financial (Section 151) Officer. The Council may take decisions which are at variance with this advice, providing there are reasonable grounds to do so.
- 12.2 Section 106 of the Local Government Finance Act 1992 applies whereby it is an offence for any Members with arrears of council tax which have been outstanding for two months or more to attend any meeting of the Council or its committees at which a decision affecting the budget is made, unless the Members concerned declare at the outset of the meeting they are in arrears and will not be voting on the decision for that reason.

# **Legal Implications**

- 12.3 In terms of the Council's executive arrangements, the adoption of the Council's Budget is a role shared between the Cabinet and the Council, whereby the Cabinet (Leader) is responsible for formulating the budget proposals and full Council is responsible for then approving (or not) those proposals and setting the budget and council tax requirement.
- 12.4 For the remainder of the year, the principal purpose of the Budget is to set the upper limits of what the executive (Leader, Cabinet or officer under delegated executive authority) may decide to spend the Council's resources on. The Council cannot through the budget overrule an executive decision as to how to spend money, but the Budget will require the Cabinet to exercise their responsibilities for decision making so as not to make a decision where they are 'minded to determine the matter contrary to, or not wholly in accordance with the authorities budget'. This means that a decision that leads to excess expenditure, a virement from one budget heading to another over the amount allowed by Council in the Budget Book or expenditure of unexpected new money outside the Budget is required to have approval of the Council before the Leader and the Cabinet can make that decision.
- 12.5 When it comes to making its decision on 18 December 2019, the Council is under a legal duty to meet the full requirements of Section 31A of the Local Government Finance Act 1992 which includes the obligation to produce a balanced budget.
- The principle of fairness applies to consultation on the budget proposals, both consultation required under s65 of the Local Government Finance Act 1992 and more generally as proposed here, which operates as a set of rules of law. These rules are that:
  - Consultation must be at a time when proposals are still at a formative stage;
  - The proposer must give sufficient reasons for any proposal to permit intelligent consideration and response;
  - Adequate time must be given for consideration and response; and
  - The product of consultation must be conscientiously taken into account in finalising any statutory proposals.
- 12.7 Added to which are two further principles that allow for variation in the form of consultation which are:
  - The degree of specificity with which, in fairness, the public authority should conduct its consultation exercise may be influenced by the identity of those whom it is consulting; and
  - The demands of fairness are likely to be somewhat higher when an authority contemplates depriving someone of an existing benefit or advantage than when the claimant is a bare application for a future benefit.
- 12.8 It should be noted that the consultation to be undertaken as a result of this report is on the Budget proposals, and consequently the Cabinet's general approach to the savings requirements, and not on the various decisions to take whatever actions that may be implicit in the proposals and later adoption of that

budget, each of which may or may not require their own consultation process.

12.9 By virtue of section 25, Local Government Act 2003, when the Council is making the calculation of its budget requirement, it must have regard to the report of the Chief Finance Officer (CFO), as to the robustness of the estimates made for the purposes of the calculations and the adequacy of the proposed financial reserves. It is essential, as a matter of prudence that the financial position continues to be closely monitored. In particular, members must satisfy themselves that sufficient mechanisms are in place to ensure both that savings are delivered and that new expenditure is contained within the available resources. Accordingly, any proposals put forward must identify the realistic measures and mechanisms to produce those savings.

Where the CFO makes a judgement that the council is unable to set or achieve a balanced budget, or there is an imminent prospect of this they have a responsibility to issue a section 114 notice (s114) of the Local Government Act 1988.

Once a s114 notice has been served the council has 21 days to meet and consider the report. During these 21 days the council must not incur any new expenditure unless the CFO has specifically authorised the spend.

This suspension of spending will trigger external scrutiny from the council's auditors. However, failure to act when necessary could result in the council losing its financial independence with its powers potentially passed to commissioners appointed by government.

#### 12.10 Human Resources

In order to deliver Tranche 1 of the budget as outlined in this document, it is anticipated that some posts across the council will be affected. It is estimated at this stage that there may be a headcount reduction of up to 75 people of a total workforce of 1,244, some of which could occur during 2019/2020 whilst others may happen during 2020/2021.

It is the aim of the council to try to minimise compulsory redundancies and the impact on service delivery. This will be achieved, wherever possible, by seeking redeployment opportunities, the deletion of vacant posts, restrictions on recruitment (taking into account service delivery), natural wastage / turnover and reducing or eliminating overtime, (providing service delivery is not compromised). Where staff are affected, the Council will seek voluntary redundancies as appropriate to minimise compulsory redundancies and where this is unavoidable, appropriate outplacement support will be considered.

# 12.11 Equality Impact Assessments

All budget proposals published in Tranche One of the budget process have been considered with regards to equalities issues and where appropriate equality impact assessments have been completed and available on the council's website. These have also been included within Appendix D - Equality Impact Assessments.

# 12.12 Carbon Impact Assessments

All budget proposals published in Tranche One of the budget process have been considered with regards to the carbon impact and where appropriate carbon impact assessments have been completed. At this stage these are initial drafts and will be finalised ahead of Council on 18 December.

The draft Carbon Impact assessments have been collated in tabular form, and included within Appendix E.

# 13. BACKGROUND DOCUMENTS

# 13.1 Budget Book 2019/20-2021/22

Budget Monitoring Report- Final Outturn 2018/19 (item 14)

Budgetary Control Report- April 2019- 17 June Cabinet (item 13)

Budgetary Control Report- May 2019- 15 July Cabinet (item 7)

Budget Process Report- Council 24 July 2019

Budget Process Report Appendix- Council 24 July

Budgetary Control Report- June 2019- 23 September Cabinet (item 9)

Budgetary Control Report- September 2019- 4 November Cabinet

# 14. APPENDICES

- Appendix A 2020/21-2022/23 MTFS Detailed Budget Position-Tranche One
  - Appendix B Capital Programme Schemes 2020/21- 2024/25
  - Appendix C Budget Consultation Document, including Tranche One Budget Proposal detail
  - Appendix D Equality Impact Assessments
  - Appendix E Carbon Impact Assessments Draft

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# Appendix A – 2020/21-2022/23 MTFS Detailed Budget Position-Tranche One

	2020/21	2021/22	2022/23
	£000	£000	£000
NNDR	(49,485)	(50,253)	(50,253)
Revenue Support Grant	(10,451)	(10,451)	(10,451)
Council Tax	(82,825)	(86,156)	(89,920)
New Homes Bonus	(4,191)	(4,301)	(4,301)
Improved Better Care Fund	(6,466)	(6,466)	(6,466)
Additional funding for Adult Social Care	(5,458)	(5,458)	(5,458)
TOTAL CORPORATE FUNDING	(158,876)	(163,085)	(166,849)
PLANNED EXPENDITURE			
Chief Executives			
Chief Executive	244	244	245
Human Resources	996	802	821
Total Chief Executives	1,240	1,046	1,066
Governance			
Director of Governance	268	269	270
Constitutional Services	2,063	2,087	2,114
Legal Services	1,959	1,992	2,025
Performance & Information	206	210	215
Total Governance	4,496	4,558	4,624
Place & Economy			
Director, OP & JV	(88)	(81)	(75)
Development and Construction	59	35	67
Sustainable Growth Strategy	1,737	1,753	1,770
Peterborough Highway Services	5,461	5,740	5,959
Waste, Cleansing and Open Spaces	13,322	13,982	14,250
Westcombe Engineering	126	138	150
City Centre Management	256	260	264
Energy	478	478	478
Service Director Environment & Economy	99	102	104
Total Place & Economy	21,450	22,407	22,967
People & Communities			
Director	1,369	1,396	1,446
Communities	7,584	7,740	7,974
Adults	47,292	49,603	49,795
Children's & Safeguarding	10,741	11,694	11,878
Education	5,761	5,820	5,880
Commissioning & Commercial Operations	16,778	16,779	16,880
DSG	45	45	45
Total People & Communities	89,570	93,077	93,898

Public Health			
Children 0-5 Health Visitors	3,987	3,987	3,987
Children 5-19 Health Programmes	944	944	944
Sexual Health	1,938	1,938	1,938
Substance Misuse	2,187	2,187	2,187
Smoking and Tobacco	306	303	303
Miscellaneous Public Health Services	1,416	1,399	1,399
Public Health Grant	(10,982)	(10,982)	(10,982)
Total Public Health	(204)	(224)	(224)
Resources			
Director's Office	277	282	286
Financial Services	3,428	3,267	3,255
Corporate Items	3,281	3,344	3,705
Peterborough Serco Strategic Partnership	7,381	6,905	7,216
Corporate Property	1,552	1,668	1,669
Cemeteries, Cremation & Registrars	(1,439)	(1,484)	(1,528)
Total Resources	14,480	13,982	14,603
Customer & Digital Services			
ICT	6,989	7,198	7,376
Marketing & Communications	357	341	350
Resilience & Health & Safety	348	353	358
Total Customer & Digital Services	7,694	7,892	8,084
Business Improvement			
Programme Management Office	601	571	573
Total Business Improvement	601	571	573
NET SERVICE EXPENDITURE	139,327	143,309	145,591
Corporate Expenditure	5,070	5,082	5,094
,	·	,	,
To be Finalised in Tranche Two (Serco, HR Controls and SEN Transport)	(9,870)	(10,180)	(11,801)
Capital Financing Costs	29,850	31,770	33,399
TOTAL PLANNED EXPENDITURE	164,378	169,982	172,284
REVISED DEFICIT/(SURPLUS)	5,501	6,896	5,434

# Appendix B – Capital Programme Schemes 2020/21- 2024/25

# 3 Year Capital Programme for MTFS

	2020/21	2021/22	2022/23	2020/21 F		2021/22 F		2022/23	Funding
	Budget	Budget	Budget	Corp. Res.	3rd Party Inc.	Corp. Res.	3rd Party Inc.	Corp. Res.	3rd Party Inc.
Project	£000	£000	£000	£000	£000	£000	£000	£000	£000
Active Schemes	1 2000								
Hampton Lakes - New Primary	1,060	_	-	_	1,060	_	-	_	-
People & Communities Total	1,060	_	-	-	1,060	-	-	_	-
Operation Can Do	2,000	-	-	2,000	-	-	-	-	-
Nene Bridge Bearings	1,980	-	-	1,980	-	-	-	-	-
Crescent Bridge Refurbishment	104	-	-	35	69	-	-	-	-
Strategic Network Review	145	-	150	145	-	-	-	150	-
A1139 Frank Perkins Parkway	312	-	-	312	-	-	-	-	-
A47/AA15 Lincoln Road Junction 18 Improvements	500	-	-	500	-	-	-	-	-
A605 Whittlesey Access Phase 2 – Stanground Access	1,500	-	-	1,500	-	-	-	-	-
Westwood Footbridge Pier Top Concrete Refurb	88	-	-	3	85	-	-	-	-
Place and Economy Total	6,629	-	150	6,475	154	-	-	150	-
Housing Joint Venture	2,185	-	-	2,185	-	-	-	-	-
Resources Total	2,185	-	-	2,185	-	-	-	-	-
Total Active Schemes	9,874	-	150	8,660	1,214	-	-	150	-
Rolling Programmes									
ICT Projects	3,800	5,000	3,500	3,800	-	5,000	-	3,500	-
Customer & Digital Services Total	3,800	5,000	3,500	3,800	-	5,000	-	3,500	-
Capital expenditure incurred by Peterborough Schools	458	458	458	-	458	-	458	-	458
Off Street Car Parks - Structural Works And Resurfacing	100	100	100	100	-	100	-	100	-
School capital maintenance, minor works and overall programme									
Costs  Cosial Care preparty adjustions and equipment	2,180	2,090	2,100	980	1,200	890	1,200	900	1,200
Social Care property adpations and equipment	3,580	3,615	3,650	1,380	2,200	1,415	2,200	1,450	2,200
People & Communities Total	6,318	6,263	6,308	2,460	3,858	2,405	3,858	2,450	3,858
Cost Of Disposals  Leisure Trust Property capital maintenance and minor works	250	500		250	-	500	-	-	-
. , .	350	350	350	350	-	350	-	350	-
Play Areas Improvement Programme Strategic Property Portfolio capital maintenance and minor works	185	185	185	185	-	185	-	185	-
Wheelie Bins	1,414	1,840	1,706	1,414	-	1,840	-	1,706	-
Roads And Bridges	160	160	160	160	-	160	-	160	-
	330	330	330	330	-	330	- 0.000	330	-
Highways Surface Treatments	4,221	3,921	3,921	855	3,366	555	3,366	555	3,366
	630	630	630	630	-	630	- 1 10-	630	
Integrated Transport Programme  Refurbishment of Traffic Signal Sites Nearing End of Life	1,407	1,407	1,407	-	1,407	-	1,407	-	1,407
Refurbishment of Traffic Signal Sites Nearing End of Life Parkways Five Year Maintenance programme	200	100	120	200	-	100	-	120	-
Extreme Weather Network Improvements	1,500	1,500	1,500	1,500	-	1,500	-	1,500	-
Extreme weather network improvements	1,000	750	750	1,000	-	750	-	750	-

	2020/21	2021/22	2022/23	2020/21 F	unding	2021/22 F	unding	
	Budget	Budget	Budget	Corp. Res.	3rd Party Inc.	Corp. Res.	3rd Party Inc.	
Project	£000	£000	£000	£000	£000	£000	£000	
Safety Fencing Network	1,800	1,400	1,400	1,800	-	1,400	-	
Street Lighting Cables and Feeder Pillar Upgrade	1,000	500	500	1,000	-	500	-	
Street Signage	50	50	50	50	-	50	-	
Footway Slab Replacement Programme	230	230	230	230	-	230	-	
Highways Capitalisation	250	250	250	250	-	250	-	
Place and Economy Total	14,977	14,103	13,489	10,204	4,773	9,330	4,773	
Total Rolling Programmes	25,095	25,366	23,297	16,464	8,631	16,735	8,631	
•	3,084	-	-	1,507	1,577	-		
Heltwate - expansion and refurb	3,084 8,144	-	<u>-</u>	1,507 8,144	1,577	-	-	
Heltwate - expansion and refurb Ken Stimpson Expansion	·	6,326	-		1,577 - 14	-	6,326	
Heltwate - expansion and refurb Ken Stimpson Expansion Manor Drive (Paston Reserve) Primary - new 2FE primary	8,144	6,326 13,000	- - - 5,839	8,144	-	-	- 6,326 13,000	
Heltwate - expansion and refurb  Ken Stimpson Expansion  Manor Drive (Paston Reserve) Primary - new 2FE primary  Manor Drive (Paston Reserve) Secondary - new 6FE secondary	8,144 100	·	- - - 5,839	8,144 86	14	-	·	
Heltwate - expansion and refurb  Ken Stimpson Expansion  Manor Drive (Paston Reserve) Primary - new 2FE primary  Manor Drive (Paston Reserve) Secondary - new 6FE secondary  Marshfields Expansion	8,144 100 6,860	·	- - - 5,839 - 5,839	8,144 86 485	14	- - - -	·	-
Heltwate - expansion and refurb  Ken Stimpson Expansion  Manor Drive (Paston Reserve) Primary - new 2FE primary  Manor Drive (Paston Reserve) Secondary - new 6FE secondary  Marshfields Expansion  People & Communities Total	8,144 100 6,860 1,701	13,000	-	8,144 86 485 1,701	- 14 6,375	- - - - - 1,500	13,000	-
Heltwate - expansion and refurb  Ken Stimpson Expansion  Manor Drive (Paston Reserve) Primary - new 2FE primary  Manor Drive (Paston Reserve) Secondary - new 6FE secondary  Marshfields Expansion  People & Communities Total  University Access	8,144 100 6,860 1,701 19,889	13,000 - 19,326	5,839	8,144 86 485 1,701	- 14 6,375 - 7,966	- - - - 1,500	13,000 - 19,326	
Heltwate - expansion and refurb  Ken Stimpson Expansion  Manor Drive (Paston Reserve) Primary - new 2FE primary  Manor Drive (Paston Reserve) Secondary - new 6FE secondary  Marshfields Expansion  People & Communities Total  University Access  Eastern Industries Access Phase 1 - Parnwell Way	8,144 100 6,860 1,701 <b>19,889</b> 100	13,000 - 19,326	5,839	8,144 86 485 1,701 11,923	7,966	- - - - - 1,500	13,000 - 19,326	
Heltwate - expansion and refurb  Ken Stimpson Expansion  Manor Drive (Paston Reserve) Primary - new 2FE primary  Manor Drive (Paston Reserve) Secondary - new 6FE secondary  Marshfields Expansion  People & Communities Total  University Access  Eastern Industries Access Phase 1 - Parnwell Way  A1260 Nene Parkway Junction 15 improvements  A1260 Nene Parkway Improvement Jn 32 to Jn 3 (Fletton Parkway)	8,144 100 6,860 1,701 <b>19,889</b> 100	13,000 - 19,326	5,839 5,000	8,144 86 485 1,701 11,923	7,966	- - - - 1,500	13,000 - 19,326	- - - -
Heltwate - expansion and refurb  Ken Stimpson Expansion  Manor Drive (Paston Reserve) Primary - new 2FE primary  Manor Drive (Paston Reserve) Secondary - new 6FE secondary  Marshfields Expansion  People & Communities Total  University Access  Eastern Industries Access Phase 1 - Parnwell Way  A1260 Nene Parkway Junction 15 improvements	8,144 100 6,860 1,701 19,889 100 5,000	13,000 - 19,326 5,000 -	5,839 5,000	8,144 86 485 1,701 11,923	7,966	-	13,000 - 19,326 3,500 -	

10,000

29,326

12,500

18,339

5,175

25,064

Strategic F	Plans
-------------	-------

Place and Economy Total

**Total Business Cases in Development** 

Resources Total	884	696	-
Corporate costs	800	623	-
Mausoleum Building Costs	49	-	-
Crematorium Relining	35	73	-
Place and Economy Total	5,339	9,100	5,400
Continuation of Public Realm	89	2,200	2,000
Intelligent Transport Systems Infrastructure	250	-	250
Parkway Drainage Improvement Programme	-	-	250
A1260 Nene Parkway Longthorpe Footbridge	-	-	250
A15 Paston Parkway APV Baker Footbridge	-	-	150
A1260 Nene Thorpe Bridge / Nene Parkway	-	-	2,500
North Westgate Development	5,000	5,000	-
Events and Conference Centre	-	1,200	-
Affordable Housing	-	700	
People & Communities Total	600	600	10,100
New school provision in Great Haddon	500	500	10,000
New Primary provision	100	100	100

100	-
-	500
100	500
-	1
-	-
5,000	1
-	ı
-	1
-	-
	-
250	1
89	-
5,339	-
35	-
49	-
800	-
884	-

1,500

13,423

3,675

11,641

100	-
-	500
100	500
700	-
1,200	-
5,000	-
-	-
-	-
-	-
-	-
-	-
2,200	-
9,100	-
73	-
-	-
800	(177)
873	(177)

3,000

3,000

7,000

26,326

100	-
-	10,000
100	10,000
-	-
-	-
-	-
2,500	-
150	-
250	-
250	-
250	-
2,000	-
5,400	-
_	-
_	-
-	-
-	-

2022/23 Funding
3rd Party
rp. Res. Inc.

£000

4,773 8,631

5,839

5,839

3,500

5,250

8,750

14,589

3,750

3,750

	2020/21	2021/22	2022/23	2020/21 F			2021/22 F			2022/23	
	Budget	Budget	Budget	Corp. Res.	3rd Party Inc.		Corp. Res.	3rd Party Inc.		Corp. Res.	3rd Party Inc.
Project	£000	£000	£000	£000	£000		£000	£000		£000	£000
Total Strategic Plans	6,823	10,396	15,500	6,323	500		10,073	323		5,500	10,000
						ī			i i		
Total Capital Programme	66,856	65,088	57,286	44,870	21,986		29,808	35,280		24,066	33,220
Invest to Save - Business Cases in Development						-					
Hilton Hotel - Fletton Quays	10,000	-	-	10,000	-		-	-		-	-
Business Cases in Development Total	10,000	-	-	10,000	_		-	-		-	-
Invest to Save - Strategic Plans											
Housing for Vulnerable People	800	799	-	800	-		799	-		-	-
Invest to Save (eg Property Acquisition)	20,000	20,000	10,000	20,000	_		20,000	-		10,000	-
Provision of Housing	10,000	-	-	10,000	-		-	-		-	-
Strategic Plans Total	30,800	20,799	10,000	30,800	_		20,799	-		10,000	_
Total Invest to Save	40,800	20,799	10,000	40,800	-		20,799	-		10,000	-

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Appendix C – Budget Consultation Document, including Tranche Three Budget Proposal detail

# Medium Term Financial Strategy 2020/21 Phase One Budget Consultation Document

October 2019

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#### INTRODUCTION

This document sets out the first set of budget proposals to be considered by Cabinet to ensure Peterborough City Council can set a balanced budget for 2020/21.

It is no secret that since 2013/14 the council's funding from Government has been reduced by over 80 per cent and demand for services has increased at an unprecedented rate.

For example, in 2016/17 we saw a 43 per cent rise in the number of households needing assistance because they were homeless or threatened with homelessness, rising from 1,100 to 1,586.

#### Other pressures include:

- The population is growing older and people are requiring more complex care, which in turn is significantly increasing our costs of care. For example, the number of people we provide paid for care packages has increased by 402 between 2015/16 and 2018/19 rising from 3,468 to 3,870.
- The number of children in care nationally has risen which has had an impact on
  where we place children. The recruitment of foster carers has not kept pace with the
  number that we need to place our children and we have had to use residential
  placements which are more costly. As a result, the council has needed to identify an
  additional £3.9m in 2018/19 to meet additional placement costs.
- We continue to experience a growing demand in special educational needs. In the past four years we have experienced a 39% increase in pupils with Education, Health and Care Plan (EHCP) in Peterborough's mainstream schools.
- We face significant pressure in providing enough school places as a result of
  extensive new housing developments and demographic changes resulting from
  increased birth rates. The mainstream school population in Peterborough has
  increased from 28,257 pupils on roll in January 2006 to 36,759 in October 2018, an
  increase of 30.09%.
- We have averaged more than 900 new homes per year for the last decade good news, but with this growth comes extra service demands.

We aren't alone in this challenge – many other councils across the country are facing similar increases in demand and severe financial pressures.

Despite this, the council continues to provide the vital services that residents rely upon, thanks to the dedication and passion of our staff, the creative ideas and use of resources that have been developed to deliver services in new and better ways and the leadership and commitment of our councillors.

We've ensured that the ever-increasing demand for school places has been met by continued investment in new and improved school buildings. As a result, more children than ever before are being offered their first preference school. Plans are on track to deliver a dedicated

university for 2,000 students by 2022, including £13.83m from the Combined Authority. This is significant for our city and will offer a university rooted in the needs of the local economy, supplying the skills demanded by local employers, and helping our young people into jobs fit for a rapidly evolving workplace.

We're ensuring older people in hospital have the support they need to get them home as soon as possible, maintaining some of the lowest delayed discharge rates in the country. We continue to invest in our Family Safeguarding approach to improve the lives of our most vulnerable children and young people. This approach means the number of children in care (per head of population) is lower than most of our statistical neighbours. The number of children on a child protection plan has also decreased.

We've led the successful re-development of Fletton Quays which is modernising the city's skyline, further boosting the city's economy and creating hundreds of new jobs and housing. High levels of new housing are being delivered, including up to 300 affordable homes in this financial year, and in the region of 2,500 new jobs are created each year and hundreds of new businesses are launching.

We're unlocking the economic potential of the Station Quarter and North Westgate, in the way we did Fletton Quays, in order to make them attractive to investors and organisations. A city centre development framework is being developed to secure our future as a larger city destination, supporting future tourism growth and increasing opportunities for local residents and we're launching a Business Improvement District (BID) in the city centre to help business to prosper locally, compete nationally and also to help drive inward investment.

We continue to tackle homelessness by securing housing locally to meet the projected long term need for housing in the city. Over the past 12 months we have removed the need to house homeless families out of the area and the numbers in B&B accommodation has been reduced from 146 in September 2018 to 73 in October 2019. Despite a 56 per cent rise in homeless applications in the past year, the number of families living in temporary accommodation has been kept steady at roughly 385 a month - much lower than many local authorities of a similar size. Cabinet has recently approved the launch of a Housing Revenue Account (HRA), enabling the council to work with our Registered Social Landlords to provide hundreds of new homes over the coming decades to help solve the city's homelessness challenge.

Our commercial strategy makes us £72million every year through investments, sharing of services, fees and charges and other means. For example, every year we generate £2.7million by selling the energy produced by our energy from waste plant, £6.1million in rent from our properties and we share our planning and trading standards departments with other councils, bringing in £4million annually. It's a crucial way we are drawing down additional funding to pilot new and innovative work.

As demonstrated, we are a well-run, innovative and imaginative council and have a number of initiatives which will improve our situation long term.

Importantly the council has immediate and significant financial challenges and to build a bridge to long term financial security, we must identify £33m of savings to be able to deliver a balanced budget in 2020/21 - and £5.8m in year to balance our 2019/20 budget.

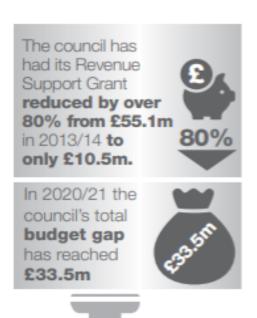
Our strategic approach to meeting this challenge is to only as a last resort make cuts to services. Therefore, first and foremost, we are considering:

- Building on our success of delivering services in different and more effective and efficient ways, using technology and flexible work practices to support us
- · Making our assets work even harder to increase income and effectiveness
- Increasing commercial income and making sure our contracts represent value for money

Only after we have exhausted all of the above, have we considered

 Reducing some non-statutory provision of service, and even here wherever possible, only on a temporary basis and retaining some resource to support communities to deliver an alternative model of delivery

# Funding is **down.**Pressures are **up.**





#### THE BUDGET PROCESS

The council is faced with a challenging financial position this year, the magnitude of the savings required has meant that we have had to consider significant changes to our operating model and redesign the way we deliver service.

Due to the nature and scale of this, developing the proposals has required additional time and resource to ensure the plans are robust, deliverable and collectively achieve financial sustainability.

At Full Council in July <u>Item 13</u>, <u>(appendix)</u> a budget process was approved, with fewer revisions, which will allow the council to consider and develop a balanced budget. The timetable approved is outlined within the following table:

MTFS Tranche One	
Consultation start date	25/10/2019
Cabinet	04/11/2019
Joint Scrutiny Committee Meeting - budget	27/11/2019
Cabinet	09/12/2019
Consultation close date	16/12/2019
Council	18/12/2019
MTFS Tranche Two	
Consultation start date	24/01/2020
Cabinet	03/02/2020
Joint Scrutiny Committee Meeting- budget	12/02/2020
Cabinet	24/02/2020
Consultation close date	02/03/2020
Council	04/03/2020

#### **CABINET PRIORITIES**

The Cabinet remains firm in its priorities this year against the funding challenges it faces. These are as follows:

- Growth, regeneration and economic development of the city to bring new investment and jobs. Supporting people into work and off benefits is vital to the city's economy and to the wellbeing of the people concerned.
- Improving educational attainment and skills for all children and young people, allowing them to seize the opportunities offered by new jobs and our university provision, thereby keeping their talent and skills in the city.
- Safeguarding vulnerable children and adults.
- Pursuing the Environment Capital agenda to position Peterborough as a leading city in environmental matters, including reducing the city's carbon footprint as part of our Climate Change declaration.
- Supporting Peterborough's culture and leisure offer.
- · Keeping our communities safe, cohesive and healthy.
- Achieving the best health and wellbeing for the city.

#### THE CHANGING STRUCTURE OF THE COUNCIL

The council is now a completely different organisation to what it was just a few years ago, let alone ten years ago prior to the start of the austerity cuts. This is in terms of how we work, what we can afford and how we support the public.

We have transformed the way we work to reflect what our communities need from us and the challenging financial environment that we now operate in. The proposals contained within this document look to further that good work.

The services that we and our partners provide must be more responsive to community needs and enable people to help themselves and each other.

Technology will be at the forefront of this, allowing many processes to become automated, saving time and money, whilst making life simpler for the public. For example, we want to get slicker and quicker at things like providing Blue Badges and recycling permits. Soon, these and many other services, will be streamlined and automated, saving the public and the council time and money.

The council has redesigned many of its services in the past few years and now provides many in partnership with Cambridgeshire County Council – sharing management costs and benefitting from economies of scale, as well as sharing expertise. The budget proposals contained within this document look to further redesign services and explore new ways we can deliver services with our partners and jointly with the county council.

We are working more closely with our communities across all our services, to empower local people and organisations to deliver the services they want, to the places and people they feel require it most. This approach is helping communities to help themselves, instil pride in their locality and deliver services differently and more efficiently. A number of proposals in this document look to further that work with our communities.

The council is now structured as follows:

**Governance** – this department includes legal and democratic services, support for members and the mayor, management of elections and the electoral register, data protection and oversees information governance and coordinates information requests.

Place and Economy – this department is responsible for the Peterborough Highways Service, planning, tourism, city services including CCTV, car parks, events and the City Market, emergency planning and strategic property services. It also leads on the promotion of the city to attract business and investment through Opportunity Peterborough, Medesham Homes, the council's partnership with Cross Keys Homes to provide more affordable housing, the Aragon contract and the Peterborough Investment Partnership.

**People and Communities** – this department is responsible for ensuring the needs of our residents are met, particularly those that are most vulnerable. It works with adults, children, families and communities, including schools, health services and the police. It leads on keeping children and adults safe, ensuring sufficient quality education placements, including early years settings, supporting children with special educational needs and commissioning of services, often with our partners. It also takes the lead on services that help people feel safe

in their communities, improving community relationships and working with communities to support and help each other.

**Public Health** – this department works to improve the health and wellbeing of residents. Services include local health visiting and school nursing services, services to treat people with drug and alcohol misuse and addiction issues, sexual health and contraception services and services to support people to give up smoking, lose weight and achieve health goals.

**Resources** – this department includes financial services encompassing financial planning and accounting, internal audit, fraud and insurance, and responsibility for the city's cemeteries, cremation and registrars.

**Customer services and digital –** this department includes IT and digital services to manage and support most of the council's business systems, emergency planning, communications, including design and print and responsibility for the Serco ICT partnership and the drive to improve technological options for the council and its services.

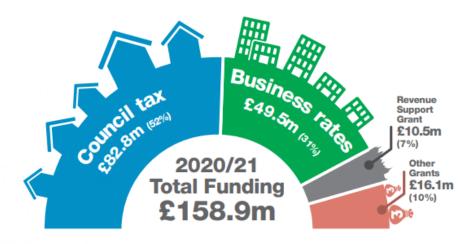
**Business improvement and development:** this department takes the lead on transforming council services so that they are able to meet the needs of residents with the funding that we have available. It is also responsible for delivering commercial opportunities for the council which generate income and oversees the Serco Strategic Partnership, which covers business support, shared transactional services, business transformation, procurement, customer services and finance systems.

**Chief Executive:** The Chief Executive is the head of the paid service. This directorate contains human resources and organisational development.

#### **FUNDING AND COUNCIL SERVICE EXPENDITURE**

#### **Funding 2020/21**

The council's forecast total funding for 2020/21 is £158.9m, comprising of council tax, business rates, its Revenue Support Grant (RSG) and other grants. Over the past eight years Government funding has reduced significantly. The RSG is expected to drop by 80 per cent to £10.5m in 2020/21, meaning it will equate to less than seven per cent of our overall funding.



#### **Gross Expenditure Budget 2020/21**

The council's forecast total gross budget in 2020/21 is £411.3m, the following highlights some of the key areas of spend. This highlights that 40 per cent of the council's gross budget is spent on schools, adults and children in care.

# Where the council spends its money

These are some examples of the services the Council plans to spend its budget in 2020/21

- £69.4 million on Schools
   This money can only be spent on Schools
- £45.5 million on Housing Benefit
   This money can only be spent on Housing Benefit
- £71.6 million on Caring for Adults
- £21.8 million on Supporting Children and Families
- £14.7 million on Waste Disposal and Street Cleaning
- £11.2 million on Public Health
   This money can only be spent on Public Health
- £7.1 million on Highways and Road Improvements
- £3.8 million on Recreation, Culture, Leisure and Libraries
- £2.0 million on Parks and Open Spaces



# **OVERALL BUDGET POSITION**

# Revenue

Phase one contains the first of two rounds of budget proposals, which aim to address the budget gap and the future pressures facing the council.

	2020/21	2021/22	2022/23
	£000	£000	£000
Budget Gap from 2019/20 MTFS:	18,409	20,056	18,721
Pressures from 2020/21 onwards	5,370	5,370	5,370
Budget Reprofiling Pressure	9,764	9,764	9,764
Revised Budget Gap	33,543	35,190	33,855
Building on successful transformation	(2,312)	(2,367)	(2,367)
Contract and Commercial	(1,167)	(1,278)	(1,278)
Changing services to reflect the council of today	(1,305)	(2,155)	(2,205)
Redesign of Service	(1,234)	(1,430)	(1,430)
Reduction of Provision	(1,061)	(1,061)	(1,011)
Using our assets	(646)	(586)	(586)
Final Budget Gap- Tranche One	25,818	26,313	24,977
Items proposed and to be finalised in Tranche Two:			
Spending Review 2019 and Corporate Savings (Per Council Tax	(9,068)	(8,119)	(8,216)
base and LG Finance Settlement)			
Changing services to reflect the council of today (Serco, business	(5,866)	(5,915)	(5,945)
support and HR Controls)			
Redesign of Service (Review of school transport costs)	(501)	(501)	(501)
Budget Re-profiling savings (to be identified)	(4,004)	(4,265)	(5,856)
Budget Re-profiling savings (identified- Capital Financing	(878)	(617)	974
restructuring)			
Final Budget Gap- Tranche One	5,501	6,896	5,434

#### PHASE ONE BUDGET PROPOSALS

#### **BUILDING ON SUCCESSFUL TRANSFORMATION**

The following proposals look to build upon the successful work that has taken place already to change the way we deliver services and improve them. In particular, they increase our efforts to work more closely with our communities across all services, to empower local people and organisations to deliver the services they want, to the places and people they feel require then most.

#### Care package reviews and assessments

People receiving care and support commissioned by the council have their packages of support reviewed every twelve months to ensure services are still meeting their needs. Currently 2,244 people receive a long-term care package in Peterborough. Individual needs can and do change within twelve months, for example, an intensive package of care following a stay in hospital may only be needed for a few weeks until the person recovers their previous level of independence.

Through more regular reviews of care packages, we can ensure we are only providing support for as long as is needed. This will include consideration of whether equipment or technology might better enable the transition to independence. Additionally, we need to build upon informal networks and support available in the local community to provide support and opportunities to further promote independence, in line with our approach to empower local communities to play a greater role. People will still get the support they need, but the way they receive that support may change. With the number of older people increasing, the more people we can support to remain independent, the more money we have available to help those with the greatest needs.

Savings	£
2020/21	1,748,000
2021/22	1,748,000
2022/23	1,748,000

#### **Revised funding for Peterborough Community Assistance Scheme**

The Peterborough Community Assistance Scheme (PCAS) is run together with partner agencies to help people going through unexpected financial difficulties who require urgent practical assistance, support and advice. Working with those partners, to find new ways of working and new funding streams, we believe savings can be achieved, whilst protecting the valuable services that they provide.

#### This proposal includes:

- Kingsgate Community Church works with volunteers to provide food banks across
  the city and runs Carezone, which provides furniture and white goods. In order to
  protect these vital services its budget would be reduced in a tapered way, whilst we
  work closely together to identify alternative funding streams. The council has recently
  leased one of its buildings to Kingsgate on a peppercorn rent to help reduce the
  operating costs of Carezone and warehousing for foodbanks.
- The Credit Union has offered a worthwhile service in the past, providing bank
  accounts to people with poor credit who could not access one on the high street.
  Banks are now offering basic bank accounts to people with poor credit so there is no
  longer a need to fund this service.

- Disability Peterborough provides benefit claims advice for people with physical disabilities only. The Department for Work and Pensions now provides a home visiting service for its most vulnerable customers and there are many other ways of accessing help and support, including national charities and online support. Removal of funding will have minimum impact with people accessing advice elsewhere.
- Services from Age UK are delivered through a number of different grants and contract payments. We propose to simplify this into one payment which will help create efficiencies and savings through, for example, less administration costs. Age UK recognises the need to remodel its services because the nature of its business has changed in recent years.
- The Citizens' Advice Bureau (CAB) will target its services towards those that most need it; people at risk of homelessness, people with debt, unemployment and relationship breakdown challenges. It also has access to other grants and funding streams and is increasingly pointing people towards online help and information. As part of our communities approach we will work very closely with the CAB to build more support in the areas people live.
- The voluntary sector is important to us. Many voluntary sector providers work in Peterborough and Cambridgeshire and, as part of this proposal, we would invite the Peterborough Council for Voluntary Services and others to bid for a new tender to provide support for the voluntary sector across Cambridgeshire and Peterborough.

Savings	£
2020/21	418,000
2021/22	473,000
2022/23	473,000

#### Revised low level support for older people discharged from hospital

The council funds a number of organisations to offer advice and support to older people when they are discharged from hospital. The council has identified duplication in the services currently offered. It will stop this by making best use of services provided through libraries, the council's adult early help service, the hospital discharge team and the council's website.

Savings	£
2020/21	45,000
2021/22	45,000
2022/23	45,000

#### **Dimming of street lighting**

The council has just upgraded the remaining 17,000 street lights to energy-efficient LEDs, and now has the ability to dim lights. This proposal looks to dim street lights in residential areas by 20 per cent between 9.30pm and 5am. Street lights on traffic routes would be dimmed by 20 per cent between 9pm and midnight, and by 40 per cent between midnight and 5am. Street lighting in subways would not be dimmed at all.

This proposal would not only save the council money through reduced energy costs, but it would also reduce the energy used which supports the Climate Emergency declared by the council in July. Members unanimously declared the emergency and agreed to make the council's activities net-zero carbon by 2030. The new LED bulbs are brighter than the old lamps used, so dimming them may not be as noticeable to the general public.

Savings	£
2020/21	100,000
2021/22	100,000
2022/23	100,000

#### **CONTRACT AND COMMERCIAL**

The following proposals are all ways we believe we can review our contracts and work differently with our providers to be able to deliver services for our residents with the funding that we have available.

#### Joint commissioning of our Healthy Child Programme

In 2018 the council agreed to work with Cambridgeshire County Council to jointly commission an integrated health visiting, school nursing and family nurse partnership programme. This is releasing annual savings for Peterborough of £200,000 through, for example, shared management costs and changes to the staff skill mix.

During the transition to joint commissioning it was identified that the service provider, Cambridgeshire and Peterborough Foundation NHS Trust (CPFT), was spending more on the service than the funding it received from the council. This was the result of historical underfunding leading to a funding gap when the service was transferred from the NHS to the local authority in 2015.

Future savings have therefore been identified which include:

- A review of contract costs with our provider, CPFT, including estates costs, staff vacancy rates and using central funding for NHS pay rises.
- A different provider will deliver the National Childhood Measurement Programme activity from September 2019.
- Ending 'hearing screening' when a child starts school. This is now screened shortly after birth and screening at school entry is not a national requirement.
- Using information better from other local authorities when children move into Peterborough – reducing the need and costs of additional family visits.
- Empowering parents by providing baby self-weigh facilities and improving the
  availability of local web-based and digital information on child health for parents,
  enabling a reduction in the number of open access child health promotion clinics from
  12 per week to six.

Additional funding has also been identified through savings on other public health grant funded services.

In order to meet the in-year budget pressure during 2019/20 from historical underfunding of the contract, these changes are already being implemented by the service provider in consultation with service users and staff. It is proposed that they continue in 2020/21 and beyond to deliver a sustainable Healthy Child Programme.

Savings	£
2020/21	541,000
2021/22	541,000
2022/23	541,000

#### Facilities management service costs within schools PFI contract

The council currently pays an annual contribution towards the cost of delivering the PFI scheme for three schools in the city - Jack Hunt, Ken Stimpson and Queen Katharine Academy. We intend to renegotiate the cost of facilities management which form part of the contract. It is anticipated that this would save around five and ten per cent annually.

Savings	£
2020/21	168,000
2021/22	168,000
2022/23	168,000

#### **Joint commissioning of Integrated Lifestyle Services**

These services help people to reduce their risk of illnesses such as heart disease, diabetes and cancer, through evidence-based programmes supporting them to achieve personal health goals, such as stopping smoking, eating a healthier diet, losing weight and reducing their alcohol intake. These changes reduce future demand on health and care services.

Both Peterborough City Council and Cambridgeshire County Council commission similar Integrated Lifestyle Services, and this proposal is joint commissioning of this service. This will enable savings to be made on the cost of the contract, through reduced management overheads. In addition, it is proposed to redesign the child weight management services which are part of the contract, to a more locally tailored model.

Savings	£
2020/21	80,000
2021/22	100,000
2022/23	100,000

#### Reduction in the repair and maintenance budget through commercial review

This proposal looks to make a number of changes to the way we work with Aragon Direct Services, in particular opportunities that have arisen from putting services into a trading company. These include:

- A review of the admin fee Aragon applies to all jobs that they undertake for the council. At the moment this fee is 12 per cent, however this proposal looks to review that to see if a new rate can be agreed.
- Expand the sub-contractor list to drive more competitive pricing.
- Introduce fixed rate cards for subcontracted work.

Savings	£
2020/21	80,000
2021/22	80,000
2022/23	80,000

# Usage review of reablement flats (one off 2019/20 saving)

The council contracts the use of a number of reablement flats across the city which support people to regain their independence following a stay in hospital. In the past year the council has found that it has access to more reablement flats than it needs. This proposal looks to cease using one of the reablement flats at Lapwing Court in Orton Brimbles owned by Cross Keys Homes.

Savings	£
2020/21	70,000
2021/22	0
2022/23	0

#### Self-funding of Lifeline service after six weeks

Lifeline is a personal alarm system which is currently free for everyone. This proposal is for the service to be chargeable after the first six weeks for new users. Existing users would be required to pay following their next review meeting. Recent benchmarking against 18 other local authorities found that only four provide services free of charge.

The service would be means tested, so the poorest people would pay the least. The most that someone would pay would be £4.50 a week.

Savings	£
2020/21	57,000
2021/22	124,000
2022/23	124,000

#### Revised Stay Well in Winter campaign

Since 2017, the city council has taken part in the Stay Well in Winter multi-agency campaign, to support people who are at most risk of poor health as a result of cold weather. As part of the campaign in 2017 and 2018, the council provided £50,000 to the Citizens' Advice Bureau to provide heating grants to people they assess as most vulnerable.

It is proposed to remove the funding and instead refer people to other (non-council funded) sources for this type of support, such as Age UK, which are good sources of information about how to keep warm and where support can be secured.

The Stay Well in Winter campaign will continue, including information pack distribution to older people.

Savings	£
2020/21	50,000
2021/22	50,000
2022/23	50,000

#### **Revised Extra Care Contract**

The Extra Care Contract provides support and help to people who are socially isolated. Examples of this could include telephone calls on a regular basis to check that people are okay, overnight support and providing a way for people to access activities in the community.

Through the council's work to empower and support communities to help themselves, we will look to support the recruitment of a bank of volunteers in the community and train them over a period of time to be able to provide support for those who are socially isolated. We know that there are people in our community willing to help others, evidenced by the many voluntary groups in operation in Peterborough. An example of this is Kingsgate Community Church, which has a bank of more than 1,000 people helping in communities across the city.

This new approach would support people who are socially isolated to integrate better with their communities through friendships, rather than services paid for and provided by the council.

Savings	£
2020/21	47,000
2021/22	71,000
2022/23	71,000

#### Realignment of drug and alcohol budget

The council has a contract with the national organisation Change Grow Live (locally known as Aspire) to provide treatment and recovery services for adults and children who misuse drugs and alcohol. A reduction in funding in 2019/20 was built into the contract with Change Grow Live when it was awarded. This means that the council's budget for 2020/21 can be reduced without any impact on front line drug and alcohol services.

Savings	£
2020/21	40,000
2021/22	40,000
2022/23	40,000

#### Removal of unused project budget for road safety

Following a re-organisation of road safety work within the council, a new road safety project budget was allocated this year. This new budget has not been spent, and due to the wider financial pressures, it is proposed that it is now taken as a saving. There will be no change to current front-line delivery of road safety education in schools.

Savings	£
2020/21	30,000
2021/22	30,000
2022/23	30,000

#### **City College Peterborough**

City College Peterborough delivers the council's adult skills service, operating as an armslength organisation. Through discussions with the college, savings have been identified as follows:

- 1. Delete the vacant post of Head of Post 16 which was in place to co-ordinate post-16 service delivery. The college is able to absorb this work within their wider workforce.
- 2. Currently fee income from room hire charges at the Education Conference Centre is retained in full by the college after running costs have been deducted. This proposal is to equally split the income from room hire between the college and the council. Current income from room hire is £44,000 so the income delivered to the council will be £22,000.

Savings	£
2020/21	74,000
2021/22	74,000
2022/23	74,000

#### CHANGING SERVICES TO REFLECT THE COUNCIL OF TODAY

The council is now a completely different organisation to what it was just a few years ago, let alone ten years ago prior to the start of the austerity cuts. This is in terms of how we work, what we can afford and how we support the public.

We have transformed the way we work to reflect what our communities need from us and the challenging financial environment that we now operate in. We need everyone that works with us to adapt to that change and alter the way they deliver services to us and on our behalf.

The savings that follow reflect changes across the council which are being proposed to align the council's structure and service delivery to the way it is now structured and provides services.

#### **Changes to the Serco contract**

Serco is one of our most important partners and we are currently discussing with them how they can meet the new requirements of our changing council. This is about providing services differently, to meet a changed set of demands.

As a result, the following proposals have been developed:

1. Redesign of the business support/admin/personal assistant function across the council to support the way the council is now structured and provides services.

Savings	£
2020/21	2,536,000
2021/22	2,536,000
2022/23	2,536,000

2. Move to a new way of Serco providing services on our behalf through contract renegotiation, so these services fit the shape of the council today.

Savings	£
2020/21	2,000,000
2021/22	2,000,000
2022/23	2,000,000

#### Reshaping of departments and further shared services

To support the new way in which the council works, and will work in the future, it is proposed to reshape a number of teams within the council including finance, project management, business intelligence and procurement.

In addition, this proposal looks to share a number of services with Cambridgeshire County Council, including internal audit and communications which includes media, marketing, internal communications, website and the council's fully funded print and design function.

Savings	£
2020/21	483,000
2021/22	1,061,000
2022/23	1,111,000

#### Place and Economy directorate shared services

A new director of place and economy working across both Peterborough City Council and Cambridgeshire County Council was appointed in June. He has since appointed a service director for highways and transport who also works across both councils. Both these appointments have saved the council money, as salary costs are split with the county council. This proposal looks to further that sharing of services and posts in the place and economy directorate. Savings have also been identified through a review of vacancies across the directorate.

Savings	£
2020/21	139,000
2021/22	195,000
2022/23	195,000

#### Controls relating to HR

Following a review of existing HR related controls, a number of areas have been identified which would benefit from central HR oversight such as absence management, leave, agency/interim spend, recruitment and training. The following proposed changes will ultimately support organisational effectiveness by providing greater control in the following areas:

**Absence management:** absence management would be strengthened by the proposed introduction of new system functionality providing greater management information direct to our managers in a timely manner. Streamlined processes would enable managers to better identify absence themes earlier, helping to support our staff members as part of our wellbeing strategy. The implementation of this will be supported by a dedicated absence management programme.

**Leave and expense management:** through better use of technology and the further development of our HR systems to include self-service functionality, manual processes would be dramatically reduced with a greater level of management reporting accessible by our managers to aid resource planning.

**Interim and agency spend:** through enhanced processes and central oversight in this area, budget holders will have better sighting on recruitment spend within their business area, as well as resourcing options available to them across the council. It is anticipated this would reduce the reliance on interim and agency staff across the council, drive improvements and realise savings.

**Training:** Training budgets across the council would be centralised with ownership and maintenance by the dedicated HR learning and development (L&D) team. This would allow training funds to be allocated effectively across the entire council and opportunities maximised to support the learning and development of the workforce.

A central L&D team would continue to establish minimum training requirements in order to stay compliant with statutory service delivery and regulators (e.g. Ofsted and child protection). In addition, the team would continue to ensure provision exists for mandatory

training such as GDPR, health and safety, with maintenance of central records for compliance purposes.

All non-statutory training would be removed in the council for the next 12 to 18 months, with additional training deemed to be essential, being reviewed and considered by the council's corporate management team. Where appropriate, apprenticeships will be utilised for any non-statutory development in order to draw down funds from the council's apprenticeship levy account.

Savings	£
2020/21	1,487,000
2021/22	1,536,000
2022/23	1,566,000

# **Reshaped Human Resources function**

Taking into account the proposals for new HR controls; it is proposed that the HR function is reshaped to add value in a different way by empowering and upskilling managers to take responsibility for all aspects of their people management. The focus would be on an advice and guidance approach with transactional support provided by Serco.

Savings	£
2020/21	450,000
2021/22	663,000
2022/23	663,000

#### **Support provided for members**

This proposal looks to make a number of changes to the support provided to the council's 60 members. These include:

- Increasing the amount paid for car parking. Members currently pay £44 a year for an annual pass increasing this to £110 annually would increase income by £4,000.
- Cease the contract with Serco to provide ICT support for members, saving £45,000. The council would look to provide this support in-house instead.
- Cease paying for printer cartridges now the council is a paperless organisation, saving £500 a year.
- Mobile phones and laptops would be funded from each member's allowance, saving £15,200 a year. When existing stock needs replacing these would then be funded and owned by the member (can be paid for over a period of time to spread the cost).
- Reducing the budget for members to pay for costs associated with attending the annual Royal Garden Party by £1,000, reducing to £500 which would cover the cost of train tickets only.
- The council is able to bestow civic gifts on visitors such as Mayors from other countries, Aldermen (scrolls and badges), retired councillors and on individuals within the community who go above and beyond or achieve great things. This proposal looks to reduce that budget by £2,500.
- The council hosts a number of civic events each year such as Remembrance Sunday, Holocaust Memorial Day, Fly the Flag, Christmas wreath laying and Armed Forces Day. This proposal looks to reduce that budget by £7,000. This should not

- mean a reduction in the number of events overall as the budget was not fully used previously.
- Reducing the budget for the Mayor's car by £800 in year one and £3,000 in the years thereafter. This saving would be achieved in year one by re-procurement of the contract and in future years by moving towards an electric vehicle.

Savings	£
2020/21	76,000
2021/22	79,000
2022/23	79,000

#### **REDESIGN OF SERVICES**

The following proposals all relate to services that we want to redesign to be able to offer an improved service for residents whilst delivering savings and/or income opportunities.

Restructure and remodelling of the Prevention and Enforcement Service (PES)

This proposal contains a number of elements which would allow the PES to cover a much greater area of the city and tackle enforcement issues in these areas. Included in the proposal is the following:

- Three additional parking enforcement officers to allow the team to cover the whole city, seven days a week.
- Additional income for the housing enforcement team as a result of new legislation
  which would require more properties to have an HMO licence. This additional income
  would help offset the core costs of the housing enforcement team which would lead
  to a saving on its overall budget.
- A shared CCTV service with Fenland District Council is being progressed. In line with many other councils, the service will be available for use by private companies for a fee.
- Removal of the dedicated traveller service which manages unauthorised encampments. The responsibilities of the traveller service would be shared amongst the wider PES, providing more people to manage situations when they arise.
- The council has a contract with Kingdom to enforce against environmental crimes such as littering and spitting. This proposal looks to end this contract and bring the service in-house. Doing so would allow staff to cover a greater area of the city, seven days a week.
- Removal of the anti-social behaviour team. This proposal looks to move more control
  for managing victims and perpetrators of anti-social behaviour to the police and other
  organisations. Our wider Prevention and Enforcement Service resources will
  continue to offer anti-social behaviour support across the city where it is most
  needed.

Savings	£
2020/21	380,000
2021/22	380,000
2022/23	380,000

# Reduction in agency staff in children's social care

Councils nationally have had difficulty recruiting permanent social workers and have therefore had to use more expensive agency staff. Peterborough is no different. There are currently six agency workers covering vacant posts in Peterborough and 9.5 other posts that are vacant.

A new campaign which looks to highlight social work careers and encourage applications has recently launched which we expect to achieve results. A similar campaign running in Cambridgeshire since July has already resulted in 15 new permanent children's social workers joining the authority.

This savings proposal looks to replace five agency workers with permanent social workers by the end of 2019/20.

Savings	£
2020/21	173,000
2021/22	217,000
2022/23	217,000

#### Reshaping the community and safety directorate

Strong links between the council, its partners, community groups and individuals has meant that Peterborough has a national reputation for being a cohesive and integrated city. Much of the cohesion work that takes place is now shared amongst the council's partners, under the strategic guidance of the council. Part of this proposal looks to delete a post in the cohesion team, with the remaining post holder continuing to work closely with the council's partners to ensure the good work taking place currently continues.

The second part of this proposal reflects the council's current working relationship with Vivacity, nine years into the contract. The council regards Vivacity as the expert in the services it provides and therefore requires less strategic oversight from the council. In effect it is a partnership, rather than a contract that needs managing. Therefore, it is recommended that the post which 'manages' the contract with Vivacity is deleted.

Savings	£
2020/21	127,000
2021/22	127,000
2022/23	127,000

#### Deprivation of Liberties Safeguards (DoLS) assessments

In the past the council has commissioned external resources to complete these assessments, the council is able to do this at a lower cost and we will therefore not commission external resources in the future.

Savings	£
2020/21	107,000
2021/22	159,000
2022/23	159,000

#### Recommissioning children's centre contracts

In Peterborough, Spurgeons and Barnardo's currently run the city's children's centres. This proposal looks to re-tender these contracts along with the children's centres across South Fenland. This will provide the opportunity for savings to be found through, for example, bringing one or more of the existing contracts together to provide the children's centres. This will generate savings by reducing overhead costs such as management and support services.

These centres will also help deliver our Better Start in Life strategy that will see other staff, such as midwifery and health visitors, working with children aged pre-birth to 5 co-located to provide a more integrated service and reduce duplication.

Savings	£
2020/21	100,000
2021/22	200,000
2022/23	200,000

#### Review of security and cleaning at Sand Martin House

There is currently 24/7 security guard cover at Sand Martin House (SMH). This proposal looks to adjust the hours, supplemented by a mobile patrol, in line with other council properties. The new homes on Fletton Quays and the on-going development of the area reduces the risk due to an increase in the number of people in the area.

The second part of this proposal looks to reduce the cleaning regime at SMH and the nearby multi-storey car park which is delivered by Aragon. There are currently 6 FTEs dedicated to this, working on a shift pattern, which is highly over specified when benchmarked against similar size buildings. In addition, the car park has a weekly mechanical sweep and a daily clean of the common areas which is a higher specification compared to similar car parks managed by the council.

Savings	£
2020/21	120,000
2021/22	120,000
2022/23	120,000

#### Redesigned commissioning team through shared working

This proposal sees the deletion of one commissioning post; the responsibilities of this post holder will be shared out between other members in the team.

Savings	£
2020/21	60,000
2021/22	60,000
2022/23	60,000

#### Reduction in NHS Health Checks budget to align with demand

NHS Health Checks for 40 to 74-year olds provide a basic assessment of people's risk of developing cardiovascular disease given their current lifestyles and health behaviours and a small number of measurements such as weight and blood pressure. Most NHS Health Checks are delivered by GP surgeries and some 'outreach' health checks are delivered by the Integrated Lifestyle Service. Peterborough City Council pays GP surgeries for each check they undertake. The underspend in recent years indicates that demand is less than the budget allocated.

Savings	£
2020/21	55,000
2021/22	55,000
2022/23	55,000

#### Removal of social care lead practitioner post

This post was created to focus on the time taken to discharge people from hospital into adult social care services. We have achieved the result that we wanted and the council is now consistently one of the top three local authorities nationally in this area. The responsibilities associated with this post can now be shared amongst the wider team.

Savings	£
2020/21	50,000
2021/22	50,000
2022/23	50,000

#### Removal of vacant housing case worker post

This post was previously agreed to work with people being discharged from hospital to identify housing problems as early as possible to support them to retain their home. The intention was that they would also support people with minor repair works at home or adaptations following a stay in hospital.

We have never recruited to this post as the responsibilities are now shared amongst the wider hospital discharge team. In addition, the council's award-winning care and repair team leads on adaptations and repairs needed in people's homes. This proposal therefore looks to delete the post from future years' budgets.

Savings	£
2020/21	40,000
2021/22	40,000
2022/23	40,000

#### PAMS – reduction in outsourcing of assessments

PAMS is a type of assessment that is sometimes used in court proceedings dealing with child protection concerns. Councils have relied on commissioned services to complete these assessments. We will train our own staff to complete these and reduce the cost of commissioning these.

Savings	£
2020/21	22,000
2021/22	22,000
2022/23	22,000

#### **Review of school transport costs**

Following a review of spend across school transport, we have identified a number of areas where our spend per child is significantly above comparable local authorities. We intend to fully review our policy for transport to look at areas where savings could be made and look at initiatives to reduce contract costs, manage demand and increase efficiency. The process would be run in conjunction with Cambridgeshire County Council to create wider opportunities for savings.

Savings	£
2020/21	501,000
2021/22	501,000
2022/23	501,000

#### **REDUCTION OF PROVISION**

Our approach to meeting the budget challenge is to only as a last resort make cuts to services. The proposals on the previous pages explain how we are meeting this challenge by building on successful new ways of working, making our assets work even harder, increasing commercial income and ensuring our contract represent value for money and by redesigning our services.

After we have exhausted the above, we are considering reducing some non-statutory provision of service, which the following proposals explain.

#### Reduction in discretionary youth services budget

In the past year we have successfully developed a targeted youth service which focuses on the most vulnerable teenagers in our city including children in care and those most at risk of exploitation and offending. Since its launch there has been a 30 per cent reduction in the number of young people being taken into care when compared to the previous 12 month period.

Going forward, services will be further targeted at those young people who are particularly vulnerable, with a continued focus on stopping problems becoming a crisis and managing risks to young people within their communities.

We also want to work more closely with our communities and the people within them who know our young people the best, to empower them to be able to run the activities that our young people want and need. This will include delivering, with our partners, a directory of what is available in our city to help young people and communities know where to go to get help and advice.

As a result of this new approach and focus, this proposal looks to cease providing non-statutory youth services leading to a reduction in staffing. An example of the kind of support that will be ceasing includes one to one support, support for running activities and clubs in the community and a reduced drop-in service for young people who are not in education, employment or training.

Savings	£
2020/21	516,000
2021/22	516,000
2022/23	516,000

#### Vivacity proposals

Vivacity successfully operates a wide range of culture and leisure services on behalf of the council including libraries, gyms, the regional swimming pool and Lido, the Key Theatre and the museum in addition to other community services where there is no council contribution. Vivacity has grown over the nine years since it launched and has been able to secure additional investment from other non-council sources, as well as income through a wide range of fee-paying services. It has always been our shared ambition that, in time, Vivacity would be able to diversify its business to such a level that it was no longer reliant on council funding for its discretionary services. As a result of this shared ambition, we have worked closely with Vivacity to propose a series of opportunities that continue to reduce their reliance on council funding, saving us £357k in 2020/21.

All of these opportunities relate to changing the way we organise our services and work together, rather than service reduction or cessation. We have agreed that there are opportunities and more flexible ways of using the council-owned buildings from which Vivacity deliver their services, that Vivacity should play a bigger role in helping some of our most vulnerable residents by, for example, improving their health and wellbeing through commissioned activity, and that there are some commercial or income generating opportunities that could be realised sooner if we work in partnership with Vivacity.

Savings	£
2020/21	357,000
2021/22	357,000
2022/23	307,000

#### **Prioritising street cleansing work**

This proposal looks to reduce the amount of time and money spent on non-essential street cleansing so that other areas of the city with a higher need can be prioritised. This will include a reduction in the budget to clean spillages across the city centre. There will also be a reduction in city-wide stain washing, however with the new Hot Wash service we will be able to respond to any urgent cleaning requests to bring them back to a reasonable standard.

Targeted cleaning in the Gladstone area of the city, a service that was put in place due to people littering as they pass through, will be reduced from a daily visit to three times per week to maintain standards.

Along with this proposal we are working with groups in the community who want to carry out litter picks by supplying materials and disposing of the waste they collect. This supports our commitment to work more closely with our communities across all our services, helping residents to help themselves, instil pride in their locality and deliver services differently and more efficiently.

Savings	£
2020/21	129,000
2021/22	129,000
2022/23	129,000

#### Reduction in response time to non-hazardous flytipping

This proposal looks to reduce the costs incurred by the council when people illegally fly-tip by adjusting the time taken to remove non-hazardous fly-tips. Response times would change from two days to between five and ten days. This change would allow cleaning to be carried out with a smaller team. Hazardous fly-tips would still be cleared as a priority within 24 hours.

The work of the fly-tipping cross-party task and finish group has enabled us to purchase crime tape to be placed around large fly-tips to make residents aware these are being investigated and also to make perpetrators aware that we are investigate fly-tipping. We are also looking to purchase CCTV cameras to use in hot spot areas to tackle the crime and prosecute where possible.

As a member of Recycling in Cambridgeshire and Peterborough (RECAP) we have a joint campaign called 'Scrap It' which looks to target fly-tipping and offers cross-border intelligence sharing to enable more prosecutions and help to reduce fly tip incidents.

Savings	£
2020/21	59,000
2021/22	59,000
2022/23	59,000

#### **USING OUR ASSETS**

The following proposals relate to ways the council can make savings and efficiencies through its assets, predominantly its buildings.

#### Income generation and business rates from Sand Martin House

One floor of Sand Martin House has now been sub-let to the CITB (the Construction Industry Training Board) generating income for the council. In addition to rental income, the CITB will also make a contribution towards service charges as part of the agreement. Service charges paid to the council by the CITB include costs relating to the maintenance, cleaning, waste disposal, and utilities relating to both the sub-let area and shared spaces. This will create an additional income of approximately £250,000 per annum from 2020/21.

In addition, a valuation carried out by the Valuation Office in March 2019 determined that the business rates for Sand Martin House are approximately £100,000 less than the original estimate. There is however, a cost pressure of £31,000 per annum, for the Fletton Quays multi-storey car-park. Overall savings against the original budget are £69,000.

Savings	£
2020/21	319,000
2021/22	319,000
2022/23	319,000

#### Reduced property portfolio

The council now has a smaller property portfolio after consolidating its office space and moving to Sand Martin House and because the majority of schools are now academies and responsible for their own buildings.

As a result, the council is proposing to reduce the size of the contingency budget, held in case of unforeseen property problems, such as urgent repairs.

With less buildings, savings are also achieved as a result of fewer condition surveys being required. The second part of this proposal looks to move from a three-year cycle to a five-year cycle for condition surveys, in line with industry standards. In between, buildings will still be checked regularly and if works are required, these will be undertaken.

Savings	£
2020/21	193,000
2021/22	193,000
2022/23	193,000

#### Increase in income from council-owned commercial units

As part of the ongoing review of rents on council commercial units, NPS has been able to apply market rate increases when terms become available for renegotiation, such as units in Alfric Square, Herlington and Saville Road. This will result in an additional annual income of £23,000.

Savings	£
2020/21	23,000
2021/22	23,000
2022/23	23,000

# Introducing auto-scale product

The Citrix estate is a cloud-based server which supports all the council's applications and desktops. It used to run 24/7 and 365 days of the year, whether it was in use or not. The recent purchase and installation of an auto scale product automatically switches servers off when not in use, generating a saving.

Savings	£
2020/21	45,000
2021/22	45,000
2022/23	45,000

#### **FUNDING PROPOSALS AND CORPORATE SAVINGS**

On 4 September 2019 the Chancellor of the Exchequer, Sajid Javid, announced a one year only Spending Review (SR19), including a real terms increase in spending of £13.8bn across all government departments.

This means that local government should see an increase of £3.5m in its total funding. The following points outline the key local government headlines from the announcement:

- Business rates reset and the Fair Funding Review will be deferred until 2021/22.
- 75% business rates pilots will end in March 2020 with only the 100% devolution pilots remaining in place no new pilots planned for 2020/21;
- RSG 2020/21 will be 2019/20 + CPI;
- New Homes Bonus Grant- legacy payments for New Homes Bonus will be paid, however there was no confirmation regarding new payments going forward;
- Social care and public health:
  - Additional social care funding of £1bn delivered through a grant, in addition to the funding currently received in 2019/20. This means the current funding streams of IBCF, Winter Pressures Grant and Social Care Grant will continue for 2020/21;
  - ASC precept up to 2% and general council tax 2%;
  - Real terms increase in Public Health Grant, to be in line with the increase in the Better Care Fund and also stated to be an additional £100m.
- Schools to receive an additional £700m High Needs in 2020/21 on top of previous funding;
- Troubled Families Funding will continue;
- Homelessness will receive an additional £54m, but detail of distribution method unknown.
- New Towns Fund £241m Peterborough named one of the areas to benefit from this.

The following table outlines the forecast financial benefit to the council:

	2020/21	2021/22	2022/23
	£000	£000	£000
Additional 1% Council Tax	783	817	844
Additional Social Care Funding	3,308	3,308	3,308
Continuation of IBCF (3 year ASC grant)	1,121	1,121	1,121
Homelessness	279	279	279
Public Health and Better Care Fund (NHS)	419	419	419
Tackling Troubled Families Grant extension	753	ı	-
Revenue Support Grant (Current CPI- 2%)	205	205	205
Total	6,868	6,149	6,176

#### **Corporate Savings**

The council has also been able to identify the following savings:

#### Inflation

As part of the tri-annual pension re-evaluation the council has received confirmation from the actuary that the pension fund contributions will continue to be the same rate for the next three years. This means that the council will be able to release budget put aside to deal with the expected pressure. The energy budgets are however underprovided for as these costs have increased higher than anticipated. Therefore, this is reducing the overall amount of inflation the council is able to release.

#### Council tax base and collection fund surplus

An early forecast indicates growth in council tax income for the current financial year above predictions because of the city's rising population home building. This means that the council can expect to receive a one-off amount in 2020/21, and an ongoing financial benefit in future years. These estimates will be confirmed later in the year as part of the council's Council Tax Base Return to MHCLG.

Savings as a result of the tri-annual pension review carried out by the actuary.

	2020/21	2021/22	2022/23
	£000	£000	£000
Inflation (pension and Electricity)	1,600	1,600	1,600
Council Tax Base and Collection Fund Surplus	600	370	440
total	2,200	1,970	2,040

#### **HUMAN RESOURCES IMPLICATIONS**

In order to deliver phase one of the budget as outlined in this document, it is anticipated that some posts across the council will be affected. It is estimated at this stage that there may be a headcount reduction of up to 75 people of a total workforce of 1,244, some of which could occur during 2019/2020 whilst others may happen during 2020/2021.

It is the aim of the council to try and minimise compulsory redundancies and the impact on service delivery. This will be achieved, wherever possible, by seeking redeployment opportunities, the deletion of vacant posts, restrictions on recruitment (taking into account service delivery), natural wastage / turnover and reducing or eliminating overtime, (providing service delivery is not compromised). Where staff are affected, we will seek voluntary redundancies as appropriate to minimise compulsory redundancies and where this is unavoidable, appropriate outplacement support will be considered.

#### **BUDGET CONSULTATION FORM**

We want to hear the opinions of all residents, partner organisations, businesses and other interested parties as part of the budget setting process.

People will be able to give their opinions by completing an online survey on the city council website - <a href="www.peterborough.gov.uk/budget">www.peterborough.gov.uk/budget</a>. Hard copies of the consultation document will also be available from the reception of the Town Hall on Bridge Street and all city libraries.

The consultation will close on 16 December 2019 at 5pm. Cabinet will consider comments on Monday 9 December 2019 and Full Council will debate the phase one proposals on Wednesday 18 December.

The consultation will ask the following questions:

1. Do you have any comments to make about the phase one budget proposals?
2. Having read the phase one proposals document, how much do you now feel you understand about why the council must make total savings of almost £33.5million in 2020/21 and over £33.9million by 2022/23? Tick the answer you agree with.
<ul> <li>A great deal</li> <li>A fair amount</li> <li>Not very much</li> <li>Nothing at all</li> </ul>
3. If you have any specific ideas about how the council can save money or generate additional income to protect services, please state these here:

## So that we can check this survey is representative of Peterborough overall, please complete the following questions.

## Are you?

- Male
- Female

Please tick which of the following best describes who you are:

- Resident
- Business person
- Member of council staff
- City councillor
- Work, but don't live in Peterborough
- Member of community or voluntary organisation
- Regular visitor
- Other (please state).....

Which of these age groups do you fall into?

- Under 16
- 16 to 24 years
- 25 to 34 years
- 35 to 44 years
- 45 to 54 years
- 55 to 64 years
- 65 to 74 years
- 75 years or over
- Prefer not to say

What is your ethnic group?

## A White

English/ Welsh/ Scottish/ Northern Irish/ British Gypsy or Irish Traveller Any other white background

#### B Mixed/ multiple ethnic groups

White and Black Caribbean
White and Black African
White and Asian
Any other mixed/ multiple ethnic background

#### C Asian/ Asian British

Indian Pakistani Bangladeshi Chinese

Any other Asian background, write in

#### D Black/ African/ Caribbean/ Black British

African

Caribbean
Any other Black/ African/ Caribbean background

Ε	Other ethnic group
	Any other ethnic group

Do you consider yourself to have a disability?

	Υ	es	3	 	 								 		 	
No				 	 	 	 									

## Thank you for taking the time to complete this survey

Please hand this completed questionnaire into the reception desks of the Town Hall on Bridge Street, Peterborough or any city library. Alternatively they can be returned by post to: Communications Team, Peterborough City Council, Sand Martin House, Bittern Way, Peterborough PE2 8TY.

# Appendix D- Equality Impact Assessments- Tranche One MTFS 2020/21-2022/23

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## **Equality Impact Assessment: Age UK**

#### What are the proposed outcomes of the policy?

To decommission the Age UK contract and activities which are commissioned by the iBCF (improved Better Care Fund) programme equating to £45,000 annually.

The Department of Health provided funding (Improved Better Care Fund (iBCF)) to local authorities including Peterborough City Council to deliver capacity to assist hospital discharge and avoid admissions. (The Secretary of State for Health and Social Care closely monitors the delivery of the iBCF programme across the country and critically evaluates its impact on the speed of discharge).

With the older population in Peterborough set to rise by more than 4% each year to 2021, the Age UK Community Support at Home was commissioned in 2017 as part of the Winter Pressures Model with other providers. This was to avoid bed capacity pressures at Peterborough City Hospital which is key to the national planning for managing Delayed Transfers of Care (DTOCs) which the service provided.

Age UK Cambridgeshire and Peterborough Community Support at Home Service supports vulnerable, older people, primarily but not exclusively aged 60 and over, within their own homes. Older people are assisted to continue to live independently by providing daily contact, and support by personal visit or telephone call to ensure a sense of security and wellbeing as well as practical support.

Community Support at Home primarily relieves pressure on the Reablement Team and Domiciliary Care Providers, reducing the number of care visits required by offering support with practical needs.

The service is free of charge to people accessing it and supports all older people to continue to live independently at home by providing regular contact (Monday to Friday), either by a personal visit or telephone call, to provide a sense of security and wellbeing.

The service also provides: -

- Signposting older people to helpful information and guidance.
- Advice on other local community services
- Collecting prescriptions
- Reading post
- Making phone calls on behalf of the service user, if requested

#### Which individuals or groups are most likely to be affected?

Older people who are assisted to live independently will be affected by this proposal.

Equality Group	Note any positive or negative effects
Particular age groups	Yes, this proposal would affect older people particularly
	over the age of 65 and could lead to changes increases /

	reductions in the care that some people receive. Additional pressure could be placed on inhouse services, such as reablement.
Disabled people	Not specifically
Married couples or those entered into a civil partnership	Not specifically
Pregnant women or women on maternity leave	Not specifically
Particular ethnic groups	Not specifically
Those of a particular religion or who hold a particular belief	Not specifically
Male/Female	Not specifically
currently undergoing or who have undergone gender reassignment	Not specifically
Sexual orientation	Not specifically

## What information is available to help you understand the effect this will have on the Groups identified above?

Information from the provider.

Information owned by the council including client reviews, information on care packages available through corporate systems, and corporate comments, compliments and complaints process.

## Who will be the beneficiaries of the policy?

The city council will benefit and in turn the residents of the city, as it will allow the council to work towards delivering a balanced budget in 2020/21.

#### Has the policy been explained to those it might affect directly or indirectly?

Not yet – consultation will take place on the proposal as part of the phase one budget setting process. If and when a decision is made full briefings would be held with the provider and those affected.

#### Can any differences be justified as appropriate or necessary?

The proposal is necessary given the severe financial challenge faced by the council. In addition, the changes support the council's Think Communities approach, which looks to empower and support communities to help themselves.

#### Are any remedial actions required?

No, although robust review of the contractual change will be undertaken.

## Once implemented, how will you monitor the actual impact?

Client reviews, information on care packages available through corporate systems, and corporate comments, compliments and complaints process.

We will also use the Adult Social Care outcomes framework. Age UK contribute to meet these indicators. The withdrawal of the service may result in a reduction in performance.

Policy review date	Six months from any change
Assessment completed by	Karen Berkley
Date Initial EqIA completed	3 Oct 2019H
Signed by Head of Service	Gary Jones

## **Equality Impact Assessment: Integrated Lifestyles Service**

## What are the proposed outcomes of the policy?

Integrated Lifestyle services help people to reduce their risk of illnesses such as heart disease, diabetes and cancer, through evidence-based programmes supporting them to achieve personal health goals. These include behaviour changes such as stopping smoking, eating a healthier diet, losing weight and reducing their alcohol intake. These changes reduce future demand on health and care services.

Both Peterborough City Council and Cambridgeshire County Council commission similar Integrated Lifestyle Services, and this proposal is for the two councils to work together to commission the service jointly.

This will enable a saving to be made on the cost of the contract, through reduced management overheads and other efficiencies. In addition, it is proposed to redesign the child weight management services which are delivered as part of the contract, to a more locally tailored model which would not include a lower input from specialist staff.

#### Which individuals or groups are most likely to be affected?

The savings secured through efficiencies in management cost will not affect specific groups or individuals.

The savings will affect 7 to 11-year-olds identified as being overweight or obese as they will not be able to access structured child weight management services.

### Now consider whether any of the following groups will be disproportionately affected:

Equality Group	Note any positive or negative effects
Particular age groups	7 to 11-years-olds will not be able to access structured child weight management groups
Disabled people	Not specifically
Married couples or those entered into a civil partnership	Not specifically
Pregnant women or women on maternity leave	Not specifically
Particular ethnic groups	Not specifically
Those of a particular religion or who hold a particular belief	Not specifically
Male/Female	Not specifically
Those proposing to undergo, currently undergoing or who have undergone gender reassignment	Not specifically
Sexual orientation	Not specifically

What information is available to help you understand the effect this will have on the

#### Groups identified above?

The structured child weight management programme service has been provided in Peterborough since 2017 and despite strenuous efforts it has been difficult to recruit children and their families to the service. The model is evidence based and requires parents/carers to be involved which has been an additional challenge.

The service recruitment and completion targets have consistently not been met. This recruitment issue is a national issue and similar schemes throughout the country experience the same problem.

## Who will be the beneficiaries of the policy?

The city council will benefit and in turn the residents of the city as it will allow the council to work towards delivering a balanced budget in 2020/21.

## Has the policy been explained to those it might affect directly or indirectly?

As the service is currently being re-commissioned through a competitive tender the potential providers of the service will be informed through this process.

The new service will advertise and promote the proposed alternatives to children and their families.

## Can any differences be justified as appropriate or necessary?

The withdrawal of the structured weight management services for 7 to 11-year-olds can be justified through it consistently having a very poor uptake, which is mirrored in other similar services across the country.

The current service has piloted an alternative approach to address weight issues and obesity which has resulted in engagement with higher numbers of children and young people.

#### Are any remedial actions required?

The service specification for the new Lifestyle Service will include the more locally tailored approach already piloted in Peterborough which has proved to be effective in engaging children and is more cost-effective.

## Once implemented, how will you monitor the actual impact?

The new Lifestyle Service contract will have key performance indicators (KPIs) that will capture the numbers of children engaged in the intervention and these will be monitored on a regular basis as part of the main contract.

Policy review date	Three months after implementation
Assessment completed by	Val Thomas/Stuart Tarbuck
Date Initial EqIA completed	3 October 2019
Signed by Head of Service	Liz Robin

## **Equality Impact Assessment: Healthy Child Programme**

## What are the proposed outcomes of the policy?

Giving every child the best start in life is a national and local priority. The Healthy Child Programme (HCP) is a programme of screening tests, immunisations, developmental reviews, and information and guidance to support parents and communities to help give every child the best start in life.

The service is mainly delivered by health visitors, family nurses and school nurses working in skill-mix teams. All families receive basic elements of the programme and additional services are provided to those with specific needs and risks.

Work is underway across Peterborough and Cambridgeshire to redesign the HCP in partnership with our NHS providers:

- Cambridgeshire and Peterborough Foundation Trust (CPFT)
- Cambridgeshire Community Services NHS Trust (CCS).

This transformation work will deliver savings agreed in 2018 and includes:

- Aligning the leadership structure across Cambridgeshire and Peterborough
- Streamlining the delivery through a single duty desk and locality in Peterborough
- Using a nationally recognised tool to model the workforce required to deliver the service.
- Use of technology- text messaging service for parents (text us) and young people (chathealth) and on-line medicines management training for schools
- Enhanced Young Parent pathway embedded within Family Nurse Partnership programme.

The work has identified a historic funding gap in Peterborough when the programme transferred from the NHS to the local authority. The costs of the programme for the main provider CPFT were higher than the funding for the contract. Some additional funding has been put into the contract by the city council, and some savings have been identified by a review of costs in the contract including costs of premises, staff vacancies and national funding for the NHS pay rise. Some additional service redesign measures have also been identified including:

- transfer of the National Childhood Measurement Programme (NCMP) to another service provider which took place in September 2019.
- stopping hearing screening when children start school, as children's hearing is now screened shortly after birth. Screening at school entry is not a national requirement and is not being done in Cambridgeshire.
- using information sent through by health visiting services from other local authorities when children move into Peterborough, rather than visiting the family to ask for the information again.
- reducing the number of open access child health promotion clinics run by health visitors from twelve per week to six, while at the same time empowering parents by providing baby self-weigh facilities and improving the availability of local web-based and digital information on child health for parents.

#### Which individuals or groups are most likely to be affected?

Children aged 0-19 and their parents/carers.

#### Now consider whether any of the following groups will be disproportionately affected:

Equality Group	Note any positive or negative effects
Particular age groups	Children aged 0-19 years and their parents/carers. Both positive and negative impacts likely as there will be a wider digital offer and less face-to-face intervention
Disabled people	Not specifically.
Married couples or those entered into a civil partnership	Not specifically.
Pregnant women or women on maternity leave	Both positive and negative impacts likely as there will be a wider digital and self-help offer and possibly less face-to-face intervention
Particular ethnic groups	Similar impact across all ethnic groups but could have a negative impact on families where English is not the first language. In order to mitigate this impact, there is ongoing service user involvement in the transformation programme as detailed below.
Those of a particular religion or who hold a particular belief	Similar impact across all religious groups
Male/Female	Similar impact for men and women
Those proposing to undergo, currently undergoing or who have undergone gender reassignment	Not specifically
Sexual orientation	Not specifically

## What information is available to help you understand the effect this will have on the Groups identified above?

Risk assessment by the service providers identifies that it will be important to ensure that the caseload of children who need safeguarding is shared between health visiting teams and there is good management and supervision, so that the most vulnerable children and families are well supported through the transformation and beyond.

Information on how many children and parents currently attend health promotion drop in clinics is available, and this information will be used when reducing the number of clinics, as well as ensuring a good geographical spread and engaging with service users for their views.

Engagement work on the 'Best Start in Life' strategic programme has provided information about what parents across Peterborough and Cambridgeshire feel is most important to them when receiving support from services, and this will be used during the transformation process.

#### Who will be the beneficiaries of the policy?

Children and Young People aged 0-19 years in terms of the greater digital offering.

The city council will also benefit and in turn the residents of the city as it will allow the council to work towards delivering a balanced budget in 2020/21.

#### Has the policy been explained to those it might affect directly or indirectly?

Yes - extensive engagement work has taken place with staff and service users.

While the work with teenage parents has been completed and has informed the design of the young parents pathway, work on the rest of the transformation Programme is ongoing.

As part of this work, a plan has been put in place to gain the service users' perspective in some of the existing clinics including those accessed by parents/ cares where English is a second language. This will particularly involve exploring the impact of closing some of the clinics and accessing the service by means of a texting/ telephony offer.

User research is also part of the Best Start in Life Strategy.

#### Can any differences be justified as appropriate or necessary?

Yes – there is a requirement to provide the service within the available funding envelope and the service transformation is designed to minimise any negative impacts.

There are also positive impacts from an increased digital offer when working with young people and young parents.

#### Are any remedial actions required?

These are outlined above. As mentioned, the digital offer will need to consider the needs of parents who speak different languages.

## Once implemented, how will you monitor the actual impact?

The transformation programme will be overseen by the CCS-CPFT Joint Venture Programme Board.

Key performance indicators will be monitored through monthly contract monitoring meetings.

Outcomes will be monitored through the annually updated Children and Young Peoples Outcomes Framework available here

https://cambridgeshireinsight.org.uk/health/popgroups/cyp/ (under Children and Young People – Outcomes).

Due to the financial challenges in the service, the proposal is to continue the transformation process and deliver additional changes in year, with anticipated clinical and financial implementation by December 2019.

Policy review date	Six months from decision
Assessment completed by	Raj Lakshman / Liz Robin
Date Initial EqIA completed	04/10/19
Signed by Head of Service	Liz Robin

## **Equality Impact Assessment: Stay Well in Winter**

## What are the proposed outcomes of the policy?

Since 2017, Peterborough City Council has taken part in the 'Stay Well in Winter' multi-agency campaign to support people who are at most risk of poor health as a result of cold weather. As part of this campaign, in 2017 and 2018, the council provided £50,000 of integrated Better Care Fund (iBCF) to the Citizens' Advice Bureau to provide grants to people they assessed as most vulnerable, to help keep their homes warm.

The planned outcomes of the grant were

- Decrease the risk of older and vulnerable people's health being affected by cold weather
- Decrease the demand from older and vulnerable people for hospital and social care services during cold weather periods.

Following a review of the use of the integrated Better Care Fund, it is proposed to remove the £50,000 grant funding to Citizens' Advice Bureau and instead refer people to other (non-council funded) sources of this type of support.

#### Which individuals or groups are most likely to be affected?

- Older people
- People with ongoing health conditions including mental health and learning disabilities
- Homeless (sleeping bags are also provided for the homeless)

Equality Group	Note any positive or negative effects
Particular age groups	Older people - the withdrawal of funding will have a negative effect on the older age groups. Older people are at increased risk of respiratory and cardiac conditions in cold weather especially if they have underlying health conditions.
Disabled people	Disabled people have the associated risks of colder weather that could be exacerbated if they have mobility issues or have difficulties in accessing information and support to keep warm.
Married couples or those entered into a civil partnership	Not specifically
Pregnant women or women on maternity leave	Not specifically
Particular ethnic groups	Not specifically
Those of a particular religion or who hold a particular belief	Not specifically
Male/Female	Not specifically

Those proposing to undergo, currently undergoing or who have undergone gender reassignment	Not specifically
Sexual orientation	Not specifically

#### What information is available to help you understand the effect this will have on the

#### Groups identified above?

There is a clear evidence base that demonstrates the effects of cold weather on health. Older people and young children under the age of five years and those with an ongoing health condition are especially affected by respiratory and cardiac health problems. This is evidenced by increased hospital admissions and number of deaths during the winter months.

#### Who will be the beneficiaries of the policy?

The city council will benefit and in turn the residents of the city as it will allow the council to work towards delivering a balanced budget in 2020/21.

#### Has the policy been explained to those it might affect directly or indirectly?

The Citizens' Advice Bureau will be advised formally of the changes to the funding that it receives prior to the budget being published.

## Can any differences be justified as appropriate or necessary?

This service is not mandatory and there are some alternative options for securing heating support for older people during the winter months.

#### Are any remedial actions required?

The Stay Well in Winter project is a collaborative initiative that involves both the statutory and voluntary sector organisations. It includes a number of activities designed to support older people which will be maintained and increased to mitigate the impact. This includes the distribution to older people of a pack that has information on the measures they can take to keep themselves warm in winter. This includes the following:

- Information on where non-council grants and support can be obtained to help heat or repair homes.
- A thermometer to monitor home temperatures.
- Advice on eating, drinking and physical activity.
- Promotion of flu vaccination which is another important protective factor against the effects of cold weather upon health.

Increased efforts will be made to ensure that these packs are widely distributed through older people networks and frontline professionals working with older people.

- The annual campaign for Stay Well runs over the winter and uses many forms of media. This campaign will be continued and enhanced especially when cold weather is forecast.
- Information and alerts will be circulated to frontline professionals about any adverse weather and where older people could access support to keep their homes warm.

#### Once implemented, how will you monitor the actual impact?

- Health and social work staff reports
- Requests to the Citizens' Advice Bureau and other voluntary sector organisations from older people for support with their heating.

Policy review date	6 months after any changes made
Assessment completed by	Val Thomas/Stuart Tarbuck
Date Initial EqIA completed	3 October 2019
Signed by Head of Service	Yha.

## **Equality Impact Assessment: Lifeline service**

## What are the proposed outcomes of the policy?

A budget proposal has been developed which will require people to pay for the Lifeline service after the first six weeks. This would deliver savings for the council and allow it to offer the scheme to more people across the city.

The city council has provided the service free of charge since 2015 through a contract with a local provider. Lifelines are not part of statutory social care provision and recent benchmarking against 18 other local authorities found that only four provide lifelines free of charge and, of those, only one was a unitary (Nottingham City).

The savings proposal is to amend the contract so that the council would pay for the first six weeks of Lifeline provision. This reflects the approach currently taken by Cambridgeshire County Council (CCC). In practice, this would mean that people deemed to benefit from a Lifeline would be referred to the provider who would install the lifeline, set up the monitoring service, invoice PCC for the 6-week package and liaise with the service user thereafter regarding them taking on the ongoing monitoring costs. CCC's experience is that around 70% of service users choose to continue with their Lifeline.

Savings will be realised by the council no longer paying for ongoing monitoring of lifeline users as the financial commitment will be for 6 weeks only. There will be savings in terms of back office functions in the council where the admin time is currently significant.

## Which individuals or groups are most likely to be affected?

Older people and disabled adults.

Equality Group	Note any positive or negative effects
Particular age groups	Older people are the majority users of Lifelines. Some may be impacted negatively if they feel they are unable to pay for the ongoing monitoring costs after the first 6 weeks – likely to be approx. £4 per week.  It should be acknowledged that the peripheral sensors and detectors that may be connected to a Lifeline – eg falls
	detectors, door entry monitors – will still be provided on loan free of charge as per the legislative requirements of The Care Act.
Disabled people	Disabled adults under 65 may be impacted in a similar way to older people (as above)
Married couples or those entered into a civil partnership	Not specifically
Pregnant women or women on maternity leave	Not specifically
Particular ethnic groups	Not specifically

Those of a particular religion or who hold a particular belief	Not specifically
Male/Female	Not specifically
Those proposing to undergo, currently undergoing or who have undergone gender reassignment	Not specifically
Sexual orientation	Not specifically

## What information is available to help you understand the effect this will have on the groups identified above?

If people choose not to continue with the Lifeline, it is possible that they may be left at risk – for example, if they fell and were unable to raise an alert.

#### Who will be the beneficiaries of the policy?

The city council will benefit and in turn the residents of the city as it will allow the council to work towards delivering a balanced budget in 2020/21.

#### Has the policy been explained to those it might affect directly or indirectly?

Not as yet. If the decision is progressed the council will need to work with the provider and service users.

#### Can any differences be justified as appropriate or necessary?

Council services must be delivered within the available budget and this is not a statutory service. The council would continue to offer 6 weeks free for all, helping to encourage take up of the service, for those who would find it useful.

#### Are any remedial actions required?

The proposal relates to new users only. Existing Lifeline users would continue to have their systems funded under the current contract until they are no longer required so the number of 'free' Lifelines would diminish over time.

There are stand-alone technologies that can be offered to people as an alternative to Lifeline where they have friends, neighbours or family members who could respond if needed ie via a pager type system. Where appropriate, these can be provided on loan, as they are already, through the Technology Enabled Care service within PCC.

#### Once implemented, how will you monitor the actual impact?

The new Lifestyle service contract will have key performance indicators (KPIs) that will capture the numbers of children engaged in the intervention and these will be monitored on a regular basis as part of the main contract.

Policy review date	3/10/19
Assessment completed by	Val Thomas/Stuart Tarbuck

Date Initial EqIA completed	3/19/19
Signed by Head of Service	Mac.

## **Equality Impact Assessment: Extra Care**

## What are the proposed outcomes of the policy?

The council's Extra Care Contract provides support and help to people who are socially isolated.

The service is split into three area:

- 1. Personal support provision (planned calls)
- 2. Night support
- 3. Support for people to access activities in their communities

Hales and Longhurst both provide care in each of the three elements at different rates.

A budget proposal being progressed looks to reduce the size of the contract, by supporting people who are socially isolated to integrate better with their communities through friendships, rather than services provided by the council. We will look to recruit a bank of volunteers in the community and train them over a period of time to be able to provide support for those who are socially isolated and would access these Extra Care services.

This supports the council's Think Communities approach, which looks to empower and support communities to help themselves.

In addition, Serco is undertaking a soft market testing exercise to allow us to better understand the current extra care market in Peterborough. The results of this will then inform whether the council should extend the current contracts at the current rate or proceed with a full procurement exercise.

#### Which individuals or groups are most likely to be affected?

Older people who receive care as part of the Extra Care Contract could be affected by this proposal.

Equality Group	Note any positive or negative effects
Particular age groups	Yes, this proposal would affect older people over the age of 65 and could lead to changes/increases/reductions in the care that some people receive. That said, the changes being proposed could lead to a better living standard for some residents as they will be supported to live independently and to feel part of the community, building lasting relationships.
Disabled people	Not specifically
Married couples or those entered into a civil partnership	Not specifically.
Pregnant women or women on maternity leave	Not specifically.

Particular ethnic groups	Not specifically.
Those of a particular religion or who hold a particular belief	Not specifically.
Male/Female	Not specifically.
Those proposing to undergo, currently undergoing or who have undergone gender reassignment	Not specifically.
Sexual orientation	Not specifically.

## What information is available to help you understand the effect this will have on the groups identified above?

#### Provider Information:

Each provider has its own expected outcomes as follows:

- Participation in the PAMMS (Provider Assessment & Market Management Solution) quality monitoring system as outlined in schedule 6 of the contract.
- Submission of the monthly information returns as outlined in schedule 2 of the contract.
- Adherence to key performance indicators as stated in schedule 2 of the contract.
   Contract monitoring meetings held, and any actions developed to improve KPIs where necessary.

## PCC Information:

Client reviews, information on care packages available through corporate systems, and corporate comments, compliments and complaints process.

#### Who will be the beneficiaries of the policy?

The changes being proposed could lead to a better living standard for some residents as they will be supported to live independently and to feel part of the community, building lasting relationships.

The city council will also benefit and in turn the residents of the city as it will allow the council to work towards delivering a balanced budget in 2020/21.

#### Has the policy been explained to those it might affect directly or indirectly?

Not as yet, that would happen if and when this proposal is approved.

#### Can any differences be justified as appropriate or necessary?

The proposal is necessary given the severe financial challenge faced by the council. In addition, the changes support the council's Think Communities approach, which looks to empower and support communities to help themselves.

#### Are any remedial actions required?

No, though robust review of the contractual change will be undertaken

## Once implemented, how will you monitor the actual impact?

Each provider has its own expected outcomes as mentioned above. These include how well people are supported to have control over their daily lives and how much social interaction people receive. The results of these indicators will help us to monitor the impact.

Policy review date	Six months after implementation
Assessment completed by	Kim Grove/Lynne O'brien/Amanda Rose
Date Initial EqIA completed	3 October 2019
Signed by Head of Service	Gary Jones

## **Equality Impact Assessment: Peterborough Community Assistance Scheme** (PCAS)

## What are the proposed outcomes of the policy?

A budget proposal is being progressed which looks to reduce the amount of money the council provides for the Peterborough Community Assistance Scheme (PCAS). This will involve a reduction in funding for a number of organisations, namely the Citizens' Advice Bureau (CAB), Disability Peterborough, Age UK, the Credit Union, KingsGate and the Peterborough Council for Voluntary Services (PCVS).

Currently the amount received by these organisations through the PCAS is £623,000. The budget proposal looks to reduce that by £418,000 in 2020/21, rising to £473,000 in the following financial year. However, all but Age UK will have their funding removed in its entirety.

#### Which individuals or groups are most likely to be affected?

If the budget proposal proceeds, it will impact those organisations mentioned above which provide these services currently on our behalf - the CAB, Disability Peterborough, Age UK, the Credit Union, KingsGate and the PCVS.

It will also affect those people in the city who use those services as follows:

- CAB people needing general information, advice and guidance including on matters associated with debt, money management, housing and employment issues.
- Disability Peterbprough this will affect people with a physical disability who have welfare benefit issues, which was the part of the service provided by this organisation that the council funded.
- Age UK this organisation supports older people, however the proposal in relation to Age UK will not lead to a change in services for these people. It is simply a change to the way a number of different grants are provided.
- Credit Union this will affect households on low incomes who historically have been unable to secure a high street bank account
- KingsGate this will affect people who are struggling financially to make ends meet who need financial support to be able to eat and fit out their homes.
- PCVS will affect people who are seeking volunteering opportunities in Peterborough.

Equality Group	Note any positive or negative effects
Particular age groups	The only part of this proposal that is specific
	to an age group is the element related to
	Age UK and we are not expecting there to
	be a service reduction here.
Disabled people	People with a physical disability will be
	affected by the element of the proposal
	relating to Disability Peterborough.
	However, some services will still be
	provided to this group under a new contract
	to be funded by the remaining PCAS
	budget, and other services are provided by
	national providers and locally by the
	Department for Work and Pensions.
Married couples or those entered into a civil	Not specifically.
partnership	

Pregnant women or women on maternity leave	Not specifically.
Particular ethnic groups	Not specifically.
Those of a particular religion or who hold a particular belief	Not specifically.
Male/Female	Not specifically.
Those proposing to undergo, currently undergoing or who have undergone gender reassignment	Not specifically.
Sexual orientation	Not specifically.

## What information is available to help you understand the effect this will have on the groups identified above?

In the case of older people, the proposals have been developed in close co-operation with Age UK. In the case of disabled people, we have held discussions with other local partners and carried out our own research to determine alternative sources of information and advice.

We will continue to maintain a positive relationship with Age UK, and there will be a number of other formal funding arrangements in place with them. These will be monitored in the normal way, enabling any service issues or impacts to be identified and managed.

The specification for the remaining PCAS service will be explicit about needing to support people with a physical disability with welfare benefits issues. Data to be provided through this contract will enable the council to closely monitor the impact of this funding change and seek further mitigations if necessary.

#### Who will be the beneficiaries of the policy?

The city council will benefit and in turn the residents of the city as it will allow the council to work towards delivering a balanced budget in 2020/21.

Age UK will benefit as the process we use to pay the organisation a number of different grants is being simplified.

In addition, a procurement exercise will follow if this budget proposal is approved, to appoint an organisation to provide a number of services for residents, in particular those who are at risk of homelessness. In this instance, the organisation selected would benefit, as would those residents who are at risk of homelessness in the future.

#### Has the policy been explained to those it might affect directly or indirectly?

Not as yet. Informal conversations have been held with each of the organisations mentioned above, but detailed briefings will take place with each group prior to the proposal being made public.

#### Can any differences be justified as appropriate or necessary?

The proposal is necessary given the severe financial challenge faced by the council. In addition, some of the arrangements with the organisations mentioned have been in place for some time without review and are therefore out of date, For example, the funding for the Credit Union was originally put in place to allow people with poor credit history to open a bank account. Most high street banks now offer this service so the funding is no longer needed.

#### Are any remedial actions required?

A procurement exercise will be undertaken for a new Voluntary and Community Services Infrastructure Contract, to provide support across Cambridgeshire and Peterborough to smaller voluntary organisations.

Additionally, the remaining PCAS budget will be used to commission an organisation to provide targeted information, advice and guidance as described above.

Actions will also be needed with the following organisations:

- Kingsgate we need to work with them to support them in seeking alternative funding and to remodel the service.
- Credit Union the service needs to relocate from its current base below Northminster car park owing to the fact it is due to be demolished, so we will support them to relocate.
- Age UK complete consolidation of all the funding streams.
- Disability Peterborough we need to set up a system which allows this organisation to signpost people to other services available locally and nationally, and which allows the provider of the new contract mentioned above to work with Disability Peterborough.

## Once implemented, how will you monitor the actual impact?

We will review demand levels in certain areas to track the impact of this proposal. For example, because of the Voluntary and Community Services Infrastructure Contract which we are yet to procure, we would expect levels of homeless to reduce as this contract will specifically to look to work with people who are in housing difficulty.

We would also keep a check on whether there is an increase in people presenting to us with the problems that this funding currently supports, such as being able to afford food and essential items for the home.

Policy review date	September 2020
Assessment completed by	Amanda Rose/Adrian Chapman
Date Initial EqIA completed	1 October 2019
Signed by Head of Service	

## **Equality Impact Assessment: Street Lighting**

## What are the proposed outcomes of the policy?

The council has just completed its LED replacement programme, upgrading 17,000 street lights to energy-efficient LEDs, and now has the ability to dim street lights. Many other councils already dim their street lights.

A budget proposal is being developed which looks to dim street lights across the city, limited to between 12am and 5am, by 20 per cent. Street lighting on subways would remain the same.

This proposal would save the council money through reduced energy costs but it would also reduce the energy used which supports the Climate Emergency declared by Council in July. Members unanimously declared the emergency and agreed to make the council's activities net-zero carbon by 2030.

LED street lighting produces less carbon than conventional street lighting. The upgraded lights are expected to achieve a reduction in the amount of energy used by around 70 per cent.

## Which individuals or groups are most likely to be affected?

This proposal would affect every resident and group in the city and all highway users. It would not affect one particular group.

Equality Group	Note any positive or negative effects
Particular age groups	Not specifically.
Disabled people	Not specifically.
Married couples or those entered into a civil partnership	Not specifically.
Pregnant women or women on maternity leave	Not specifically.
Particular ethnic groups	Not specifically.
Those of a particular religion or who hold a particular belief	Not specifically.
Male/Female	Not specifically.
Those proposing to undergo, currently undergoing or who have undergone gender reassignment	Not specifically.
Sexual orientation	Not specifically.

#### What information is available to help you understand the effect this will have on the

## Groups identified above?

There is no specific impact on the groups mentioned above, this proposal would affect every resident in the city and all highway users.

#### Who will be the beneficiaries of the policy?

The city council will benefit and in turn the residents of the city as it will allow the council to work towards delivering a balanced budget in 2020/21.

The city as a whole will benefit as it will reduce the amount of energy used for street lighting, allowing us to work towards our goal of being net-zero carbon by 2030. This sends a positive message to residents across Peterborough who we are encouraging to reduce their carbon footprint.

## Has the policy been explained to those it might affect directly or indirectly?

No – members of the public will be informed through the consultation process when the proposals are launched on 25 October 2019.

## Can any differences be justified as appropriate or necessary?

The proposal is both appropriate and necessary to allow the council to work towards its commitment made as part of the climate emergency declaration.

It is also necessary given the severe financial challenge faced by the council.

#### Are any remedial actions required?

Street lighting currently meets the British Standard, whereas this proposal looks to reduce lighting to below. As a result, a Cabinet Member Decision Notice will be required.

#### Once implemented, how will you monitor the actual impact?

We are not aware of any evidence in other areas of the country that dimming street lighting impacts on crime and public safety. That said, we will monitor crime data and respond to that if needs be.

Policy review date	June 2020
Assessment completed by	Amanda Rose/Andy Tatt
Date Initial EqIA completed	2 October 2019
Signed by Head of Service	

## **Equality Impact Assessment: Youth Services**

## What are the proposed outcomes of the policy?

A budget proposal is being progressed which looks to reduce the number of posts in the youth services team at the council. This will reduce the budget for the service from £1.7m to £1.2m.

In 2018 the Targeted Youth Support Service (TYSS) was launched which brought together the Youth Offending Service, support for those who are not in employment, education or training, adolescent social care and targeted youth work into one service which focusses on young people who are most at risk of harm.

This proposal looks to continue much of that service, but will reduce some of the discretionary elements, including 1-2-1 youth engagement activity and universal youth projects.

In the future there will be a focus on supporting others in the community to set up their own provision through the Think Communities approach.

#### Which individuals or groups are most likely to be affected?

This proposal will of course impact on the staff members within the existing team, both those at risk and other members of the team.

It will also impact young people across the city and their families who currently use these services or may do so in the future.

Equality Group	Note any positive or negative effects
Particular age groups	This will initially adversely affect young people aged 13 to 18 across the city.
	However, future services will still target
	those young people who are the most
Disabled popula	vulnerable and at risk of offending.
Disabled people	Not specifically.
Married couples or those entered into a civil partnership	No
Pregnant women or women on maternity leave	Not specifically.
Particular ethnic groups	Not specifically.
Those of a particular religion or who hold a particular belief	Not specifically.
Male/Female	Not specifically.
Those proposing to undergo, currently undergoing or who have undergone gender reassignment	Not specifically.

Sexual orientation	Not specifically.

#### What information is available to help you understand the effect this will have on the

#### groups identified above?

The TYSS was co-developed with the staff team and following extensive engagement with relevant partners and young people. Since its launch, it has focussed on ensuring the council's statutory functions are delivered well and also on developing evidenced preventative measures to support young people and their families at risk of entering the criminal justice system or care.

The evidence to date is positive, with significantly fewer numbers of young people in the TYSS age range being in care and entering care. The change to the service as a result of this proposal will not affect this key aspect of the TYSS – all of these outcomes will continue to be achieved. We also have a comprehensive performance framework in place across TYSS, which will quickly help us to identify any adverse or unintended impacts.

#### Who will be the beneficiaries of the policy?

The city council will benefit and in turn the residents of the city as it will allow the council to work towards delivering a balanced budget in 2020/21.

Community groups wanting to run provision for young people may benefit in the future.

## Has the policy been explained to those it might affect directly or indirectly?

Not as yet. Staff members will be informed ahead of the proposals being published and young people will be informed of those services that will not continue if and when a decision is made.

#### Can any differences be justified as appropriate or necessary?

The proposal is necessary given the severe financial challenge faced by the council. The services we are proposing to reduce are those that we do not have to deliver, non statutory. We are continuing to provide services for those young people who are most at risk. We are also retaining expertise within the team to support voluntary and faith sector groups to run their own youth provision.

#### Are any remedial actions required?

- Consultation will be needed with affected staff.
- Engagement with young people and families who use or benefit from the services.
- Engagement with groups in the community that may be able to provide youth services going forward.

#### Once implemented, how will you monitor the actual impact?

We will monitor a number of different areas, including the number of referrals made to children's social care and the youth offending service, to see whether there is an impact.

Policy review date	June 2020
Assessment completed by	Adrian Chapman/Amanda Rose
Date Initial EqIA completed	1 October 2019
Signed by Head of Service	

## **Equality Impact Assessment: HR Controls**

#### What are the proposed outcomes of the policy?

Following a review of existing HR related controls, a number of areas have been identified which would benefit from central HR oversight such as absence management, leave, agency/interim spend, recruitment and training. The following proposed changes will ultimately support organisational effectiveness by providing greater control in the following areas:

**Absence management:** absence management would be strengthened by the proposed introduction of new system functionality providing greater management information direct to our managers in a timely manner. Streamlined processes would enable managers to better identify absence themes earlier, helping to support our staff members as part of our wellbeing strategy. The implementation of this will be supported by a dedicated absence management programme.

**Leave and expense management:** through better use of technology and the further development of our HR systems to include self-service functionality, manual processes would be dramatically reduced with a greater level of management reporting accessible by our managers to aid resource planning.

**Interim and agency spend:** through enhanced processes and central oversight in this area, budget holders will have improved sighting on recruitment spend within their business area, as well as resourcing options available to them across the council. It is anticipated this would reduce the reliance on interim and agency staff across the council, drive improvements and realise savings.

#### Training:

- Training budgets across the council would be centralised with ownership and maintenance by the dedicated HR learning and development (L&D) team. This would allow training funds to be allocated effectively across the entire council and opportunities maximised to support the learning and development of the workforce.
- A central L&D team would continue to establish minimum training requirements in order to stay compliant with statutory service delivery and regulators (e.g. Ofsted and child protection). In addition, the team would continue to ensure provision exists for mandatory training such as GDPR, health and safety, with maintenance of central records for compliance purposes.
- All non-statutory training would be removed in the council for the next 12 to 18 months, with additional training deemed to be essential, being reviewed and considered by the council's corporate management team. Where appropriate, apprenticeships will be utilised for any non-statutory development in order to draw down funds from the council's apprenticeship levy account.

Which individuals or groups are most likely to be affected?

This will have an impact on all Council staff as It represents a change to the ways of working. Now consider whether any of the following groups will be disproportionately affected:

Equality Group	Note any positive or negative effects
Particular age groups	Not specifically.
Disabled people	The proposals will affect all staff equally and therefore the proposals will not be detrimental to this group in particular.
Married couples or those entered into a civil partnership	The proposals will affect all staff equally and therefore the proposals will not be detrimental to this group in particular.
Pregnant women or women on maternity leave	The proposals will affect all staff equally and therefore the proposals will not be detrimental to this group in particular.
Particular ethnic groups	The proposals will affect all staff equally and therefore the proposals will not be detrimental to this group in particular.
Those of a particular religion or who hold a particular belief	Not specifically.
Male/Female	From a population of 1,260 employees 28% are males and 72% are females. However, the proposals will affect all staff equally and therefore the proposals will not be detrimental to one gender more than another.
Those proposing to undergo, currently undergoing or who have undergone gender reassignment	Not specifically.
Sexual orientation	Not specifically.

## What information is available to help you understand the effect this will have on the groups identified above?

The data used was taken from the HR Resource Link system. It includes details of staff in post on a given day in October. If the same exercise were to be repeated in a month's time, the data is not anticipated to materially change. The proposals are the HR controls are anticipated to affect all staff and therefore all groups in an equal way.

## Who will be the beneficiaries of the policy?

The proposals put forward are expected to improve and streamline policies and processes, therefore all staff are expected to see the benefit of this.

## Has the policy been explained to those it might affect directly or indirectly?

Not yet - briefings will be held with the affected staff members prior to the budget proposals being made public.

This will also be included in the briefings to all staff as part of the budget proposals.

## Can any differences be justified as appropriate or necessary?

As there are no detrimental impacts there are no differences.

## Are any remedial actions required?

As there are no detrimental impacts there are no remedial actions required.

## Once implemented, how will you monitor the actual impact?

N/A

Policy review date	
Assessment completed by	Michelle Moulding
Date Initial EqIA completed	October 2019
Signed by Head of Service	Mandy Pullen

## **Equality Impact Assessment: Peterborough Enforcement Services (PES)**

## What are the proposed outcomes of the policy?

A budget proposal is being progressed which looks to delete the council's anti-social behaviour team which consists of 1.8FTE posts.

The work currently undertaken by this team will be passed to other organisations with responsibility for tackling anti-social behaviour and for supporting victims and offenders, in particular the police.

#### Which individuals or groups are most likely to be affected?

This proposal will of course impact upon the staff members within the team.

In addition, it could impact victims of anti-social behaviour and the perpetrators, but in reality the impact should be negated by other organisations, in particular the police, picking up this area of work in the way they do already.

## Now consider whether any of the following groups will be disproportionately affected:

Equality Group	Note any positive or negative effects
Particular age groups	Not specifically.
Disabled people	Not specifically.
Married couples or those entered into a civil partnership	Not specifically.
Pregnant women or women on maternity leave	Not specifically.
Particular ethnic groups	Not specifically.
Those of a particular religion or who hold a particular belief	Not specifically.
Male/Female	Not specifically.
Those proposing to undergo, currently undergoing or who have undergone gender reassignment	Not specifically.
Sexual orientation	Not specifically.

## What information is available to help you understand the effect this will have on the groups identified above?

N/A as no groups identified.

Generally, however, we have analysed the nature of ASB cases that the council is holding, and these have increasingly become more complex in nature. Informal discussions have been held with the police, which have suggested that these types of cases are usually criminal in nature and are therefore core police business.

## Who will be the beneficiaries of the policy?

The city council will benefit and in turn the residents of the city as it will allow the council to work towards delivering a balanced budget in 2020/21. Victims may receive a better service as the most appropriate agencies will be dealing with the issues.

#### Has the policy been explained to those it might affect directly or indirectly?

Not as yet - briefings will be held with the affected staff members prior to the budget proposals being made public. Full briefings will also be held with organisation that will pick up this area of work going forward such as the police. Briefings have already taken place with Assistant Chief Constable Dan Vajzovic.

## Can any differences be justified as appropriate or necessary?

The proposal is necessary given the severe financial challenge faced by the council. That said, it could be argued that many of the services this team provides are outside the council's remit and that management of anti-social behaviour issues should be passed to those agencies better placed to deal with them.

## Are any remedial actions required?

Formal consultation with affected staff members.

We need to engage formally with agencies to agree a new model for providing these services in the future.

#### Once implemented, how will you monitor the actual impact?

We will monitor crime data through the community safety partnership and mitigate where we can.

Policy review date	April 2020
Assessment completed by	Adrian Chapman/Amanda Rose
Date Initial EqIA completed	1 October 2019
Signed by Head of Service	

## **Equality Impact Assessment: HR Functional Changes**

#### What are the proposed outcomes of the policy?

A review of the HR function has been conducted along with a benchmarking exercise. The results have found that the function could be resourced more efficiently viewed alongside the proposals put forward in the HR Controls, to meet the needs of the new operating model.

HR will move to be a more effective, efficient function, providing support, advice and guidance to the organisation in a more structured value-add way, empowering and upskilling managers to take responsibility for all aspects of their people management. We will look to share the best practice of this happening already within the organisation with other areas that are less embedded.

To manage this transition, focus will be on creating meaningful data and developing the current HR system for HR to more effectively support the business and for line managers to manage their people accordingly.

In order to achieve this ambition, Senior Leaders will need to be aligned to the revised role of the HR function, supporting the proposed changes with their managers.

All roles within the HR Function including Serco Business Support and Payroll will be affected by this proposal.

#### Which individuals or groups are most likely to be affected?

Primarily existing members of the HR Function (PCC & Serco). There would be a wider impact on the rest of the council as a result of changes to the ways of working. These are further defined in the HR Controls EIA.

Equality Group	Note any positive or negative effects
Particular age groups	The proposals will affect all staff within this
	function equally and therefore this group will
	not be disproportionally affected.
Disabled people	The proposals will affect all staff within this
	function equally and therefore this group will
	not be disproportionally affected.
Married couples or those entered into a civil	The proposals will affect all staff within this
partnership	function equally and therefore this group will
	not be disproportionally affected.
Pregnant women or women on maternity	The proposals will affect all staff within this
leave	function equally and therefore this group will
	not be disproportionally affected.
Particular ethnic groups	The proposals will affect all staff within this
	function equally and therefore this group will
	not be disproportionally affected.
Those of a particular religion or who hold a	The proposals will affect all staff within this
particular belief	function equally and therefore this group will
	not be disproportionally affected.
Male/Female	The proposals will affect all staff within this
	function equally and therefore this group will
	not be disproportionally affected.

Those proposing to undergo, currently undergoing or who have undergone gender reassignment	The proposals will affect all staff within this function equally and therefore this group will not be disproportionally affected.
Sexual orientation	The proposals will affect all staff within this
	function equally and therefore this group will
	not be disproportionally affected.

## What information is available to help you understand the effect this will have on the groups identified above?

The data used was taken from the HR Resource Link system. It includes details of staff in post on a given day in October. If the same exercise were to be repeated in a month's time, the data is not anticipated to materially change. The proposals are anticipated to affect all HR staff and therefore all groups in an equal way.

#### Who will be the beneficiaries of the policy?

The city council will benefit from a more effective, efficient HR function aligned to the new operating model and in turn the residents of the city as it will allow the council to work towards delivering a balanced budget in 2020/21.

### Has the policy been explained to those it might affect directly or indirectly?

Not as yet - briefings will be held with the affected staff members prior to the budget proposals being made public.

This will also be included in the briefings to all staff as part of the budget proposals.

#### Can any differences be justified as appropriate or necessary?

As there are no detrimental impacts there are no differences.

#### Are any remedial actions required?

As there are no detrimental impacts there are no remedial actions required.

#### Once implemented, how will you monitor the actual impact?

N/A

Policy review date	
Assessment completed by	Michelle Moulding
Date Initial EqIA completed	4 October 2019
Signed by Head of Service	

## **Equality Impact Assessment: Care Package Reviews**

## What are the proposed outcomes of the policy?

With the increases in the numbers of clients and greater demands placed on the service, the team needs to find better and more effective ways of continuing to deliver high quality care within the current resource numbers. A number of the initiatives within adults and safeguarding are being proposed to enhance operational effectiveness and reduce demand on council resources. The aim is to support potential new clients to self-manage their care and support needs as much as possible or by supporting existing clients to lessen their reliance on council-funded care and support.

#### The initiatives include:

- Improving how reviews of our client's care and support plans are carried out
- The approach and style of conversations we are having with our clients with a greater focus on ensuring their independence and abilities.
- Provide easy access to a directory of resources and universal services which clients can access to more effectively manage their own care and be directed to alternative providers as appropriate.
- Enhancing our offer and use of technology and aids to support our clients to retain their independence
- Sharing of best practice with Cambridgeshire

## Which individuals or groups are most likely to be affected?

Older people with dementia/comorbidities and their carers. Younger adults with disabilities or long term health conditions and their carers.

Equality Group	Note any positive or negative effects
Particular age groups	Predominantly those over the age of 65 will be disproportionately affected as the largest user group for care and support services. However there would also be an impact on adults of working age who are carers or have disabilities or long term health conditions. The proposals would change the way we work with these groups with an emphasis on helping them to help themselves and investing time in avoidance of long term support wherever possible.
Disabled people	Yes as this is the key user group of our services for adults of all ages.
Married couples or those entered into a civil partnership	No disproportionate impact
Pregnant women or women on maternity leave	No disproportionate impact
Particular ethnic groups	No disproportionate impact

Those of a particular religion or who hold a particular belief	No disproportionate impact
Male/Female	No disproportionate impact
Those proposing to undergo, currently undergoing or who have undergone gender reassignment	No disproportionate impact
Sexual orientation	No disproportionate impact

# What information is available to help you understand the effect this will have on the groups identified above?

Public health data/national data and data gathered via recent collaboration with Impower.

## Who will be the beneficiaries of the policy?

All elements of the changes proposed relate to key changes to the service model and service delivery and the ethos of early and proportionate intervention would benefit those for whom it prevents deterioration.

It will also allow the council to support a growing number of clients with the funding that is available.

#### Has the policy been explained to those it might affect directly or indirectly?

No - although staff have been engaged in adult positive challenge and there has been information shared with partnership boards.

## Are any remedial actions required?

No - the changes should have a positive impact only.

## Once implemented, how will you monitor the actual impact?

The changes will be implemented as part of the wider transformation and system replacement projects which are key to the delivery.

Policy review date	
Assessment completed by	Tina Hornsby
Date Initial EqIA completed	October 2019
Signed by Head of Service	Debbie McQuade

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## **Appendix E- Carbon Impact Assessments- Draft**

Proposal	The council's energy consumption via buildings	The council's energy consumption via	councils	Creation of renewable energy	Carbon offsetting – will the proposal offset carbon emissions such as through tree planting.	Reducing carbon emissions through amending ongoing activities not covered above	If the project involves the creation or acquisition of a building, has the energy rating been considered. Are / will measures be included to make the building energy efficient?	Embodied energy - does your project/proposal include construction of buildings or other significant infrastructure? No = neutral. If yes, have genuine efforts been made to minimise the embodied energy* in the materials being used for that construction, and the source of such materials?	Additional info	What information is available to help the environmental impacts identified above to be quantified?	Can any differences be justified as appropriate or necessary?	Are any remedial or mitigation actions required?	Once implemented, how will you monitor the actual impact?	Overall summary to be included in your covering report.
Building on successful transformation														
Care package reviews and assessments	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	This assessment has been undertaken on the assumption that changing the type of support individuals require could result in more visits to meet with the individuals concerned. However, it could be considered that some care options will be less carbon intensive than others and stopped earlier this would need to be reviewed when more information is known.	Insufficient information available.	Unknown at this stage	Unknown	Unknown	Neutral Impact but uncertain
Dimming of street lighting between 9pm and 5am	Positive	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	This is likely to have a positive impact	It would be useful to review any available data to ascertain the level of energy reduction that will be saved	The impacts on carbon are likely to be significant whilst impacts on the public are likely to be minimal as such this is considered to be an appropriate course of action	No	It will be essential to track actual energy reductions against those forecast.	Highly likely to have a positive impact
Reduction in funding for low level support for older people discharged from hospital	Positive	Positive	Positive	Neutral	Neutral	Neutral	Neutral	Neutral	This assessment has been made on the assumption that reducing duplication will rationalise service provision and therefore reduce the number of sites services are provided from and travel required. It is unknown if this will directly benefit council assets. This would need to be	More information is required to understand the actual changes that will occur.	Unknown at this stage	Unknown	Unknown	Potentially limited positive effects but unknown until further information is available.

									understood in more detail to be sure.					
Reduction in funding for Peterborough Community Assistance Scheme	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Not sufficient information available at this stage to ascertain the impacts.	Further information is required.	ТВС	TBC	TBC	Neutral impact
Changing services to reflect the council of today														
Changes to the Serco contract	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Further information is required in order to asses this proposal.	Further information is required.	ТВС	TBC	TBC	Neutral impact but uncertain
HR Controls	Neutral	Positive	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	It is assumed there will be a positive impact due to a reduced requirement to travel to training events.	No information available	N/A	N/A	N/A	Positive
Place and Economy directorate shared services progression	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	It is difficult to ascertain the likely impact of this proposal. Increased shared services could result in longer or shorter home to work journeys for different people which could have a corresponding impact on work travel. Any increase in carbon emissions could be mitigated by the increased use of technology.	Further information would be required.	N/A	N/A	N/A	Neutral impact
Reshaped Human Resources Function	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	It is not anticipated that this will have any carbon impact	N/A	N/A	N/A	N/A	Neutral impact
Reshaping of departments and further shared services	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	It is difficult to ascertain the likely impact of this proposal. Increased shared services could result in longer or shorter home to work journeys for different people which could have a corresponding impact on work travel. Any increase in carbon emissions could be mitigated by the increased use of technology.	Further information would be required.	N/A	N/A	N/A	Neutral impact
Support provided for members	Neutral	Positive	Neutral	A number of the elements of these proposals are anticipated to have little or no effect. However the proposal to change the Mayor's car will result in actual carbon savings as well as strong leadership.	Yes. The commitment to source an alternatively fuelled vehicle for the Mayor is committed to in the Council's motion to declare a Climate Emergency.	No	A review of annual average mileage will need to be undertaken and this compared to actual mileage and charging undertaken in an alternative vehicle.	Positive impact						
Contract And Commercial										reaucistiip.	Lineigency.			
Removal of unused project budget for road safety														

Ceasing funding heating grants as part of Stay Well in Winter campaign	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	The impact of this change is anticipated to be neutral however, more information is required to identify whether this would result in less upgrades being made to improve the energy efficiency of domestic heating provisions.	Further information would be required	TBC	TBC	TBC	Neutral impact but uncertain
City College Peterborough room hire and deletion of vacant post	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	It has been assumed that sharing the income received will not directly impact how often the rooms are in use. Positive for home to work travel?	N/A	N/A	N/A	N/A	Neutral impact
Facilities management service costs within the Schools PFI	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	It is not anticipated that this will have a carbon impact	N/A	N/A	N/A	N/A	Neutral impact
Joint commissioning of our Healthy Child Programme	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	No carbon impact identified due to insufficient information	N/A	N/A	N/A	N/A	Neutral Impact but uncertain
Joint commissioning of our Integrated Lifestyle Services	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	There is potential that a rationalisation of services and a reduction in overheads could have a corresponding reduction in travel required. There could potentially be a reduction in energy costs to operate facilities but this is unknown.	Further information on the rationalisation that will take place is required.	Unknown at this stage	Unknown	TBC	Neutral but uncertain
Realignment of drug and alcohol budget	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	As this is a planned change, no carbon impacts are anticipated.	N/A	N/A	N/A	N/A	Neutral impact
Reducing the value of the Extra Care Contract	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral		Further information required.	Further information required.	Unknown	TBC	Neutral impact
Reduction in the repair and maintenance budget through commercial review	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Expanding the supplier list could result in procurement from further afield, or the contrary but this is uncertain.	Further information is required.	N/A	N/A	N/A	Neutral impact
Self-funding of Lifeline service after six weeks	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	It is not anticipated that this will have a carbon impact	N/A	N/A	N/A	N/A	Neutral impact
Redesign of Service  Deprivation of Liberties  Safeguards (DoLS) assessments	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	It is not anticipated that this will have a carbon impact	N/A	N/A	N/A	N/A	Neutral impact
PAMS – reduction in outsourcing of assessments	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	It is not anticipated that this will have a carbon impact	N/A	N/A	N/A	N/A	Neutral impact
Recommissioning children's centre contracts	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	It is not anticipated that this will have a carbon impact from the information available.	Further information on the rationalisation that will take place is required.	Unknown at this stage	N/A	ТВС	Neutral impact
Redesigned commissioning team through shared working	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	It is not anticipated that this will have a carbon impact	N/A	N/A	N/A	TBC	Neutral impact
Reduction in agency staff in children's social care	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	This assessment assumes that it is a simple replacement of agency staff with permanent staff, therefore of neutral carbon impact	nil	N/A	nil	Nil	Neutral impact
Reduction in cleaning at Sand Martin House	Positive	Neutral	Positive	Neutral	Neutral	Neutral	Neutral	Neutral	This proposal is likely to generate a slight positive effect, through less energy and hot water use	Nil	N/A	nil	nil	Very slight likely carbon benefit

									following less frequent cleaning regime.					
Reduction in NHS Health Checks budget due to low uptake	Neutral	This proposal does not appear likely to have significant carbon implication as a consequence, whether positive or negative	nil	N/A	nil	nil	Neutral impact							
Removal of social care lead practitioner post	Neutral	This proposal does not appear likely to have significant carbon implication as a consequence, whether positive or negative	Nil	N/A	nil	nil	Neutral impact							
Removal of vacant housing case worker post	Neutral	This proposal does not appear likely to have significant carbon implication as a consequence, whether positive or negative	nil	N/A	nil	Nil	Neutral impact							
Reshaping community and safety directorate	Neutral	This proposal does not appear likely to have significant carbon implication as a consequence, whether positive or negative	Nil	N/A	Nil	Nil	Neutral impact							
Restructure and remodelling of the Prevention and Enforcement Service (PES)	Neutral	This is a wide ranging proposal, but it does not appear likely there will be significant carbon implication as a consequence, whether positive or negative	Nil	N/A	Nil	Nil	Neutral impact							
Review of school transport costs	Neutral	This assessment is likely to be neutral on all aspects except for two where it is uncertain (and therefore categorised as neutral). First, the consumption of council's energy (fuel) use could be reduced, if the review reduced school mileage undertaken (though, even if this is the case, consideration would need to be taken as to whether increased private mileage occurred as a consequence, potentially exceeding any council carbon dioxide savings). Second, if the review made more efficient use of vehicles, meaning less vehicles required overall, then this could reduce the embodied energy of the council's vehicle stock (including hired stock). However, again, if the review means greater private vehicle use, this could mean overall an increase in embodied energy, as more vehicles are being consumed overall.	Until a review is undertaken, it is not possible to know the true effects or quanties involved.	N/A	It is important the review itself undertakes a CIA	the review itself should undertake a CIA, which should determine monitoring arrangements	Uncertain impact, with potential to be positive or negative. Important that the Review itself undertake a CIA							

Security at Sand Martin House	Neutral	Negative	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	This assessment assumes that through reduced secured (no night time security) there is no subsequent ability to reduce energy consumption (e.g. through reduced heating). It also assumes that no increase in security incidents occur. If incidents increase, which then require repairs or replacements, then there would be an (negative) increase in embodied energy as a consequence. Travel energy use is listed as negative, as it is assumed a mobile patrol will require increased vehicle usage.	None available, and this assessment is somewhat based on assumptions rather than certainties.	The likely negative impacts on carbon emissions is likely to be very small as a consequence (and could be positive if the assumptions are wrong). Due to the uncertainties, and likely low impact, the potentially negative consequences can be justified.	Make efforts to investigate whether, as a consequence of this saving, energy usage can be reduced through reducing energy consumption at times when SMH is not under 24/7 security.	nil	Uncertain, with potential to be positive or negative, but could be negative due to increased travel via mobile patrols. These could be offset if other SMH energy savings could be made as a consequence of scaling back 24/7 security.
Reduction of Provision														
Prioritising street cleansing work	Neutral	Positive	Neutral	Neutral	Neutral	Positive	Neutral	Neutral	This assessment assumes less travel is involved in reaching sites to be cleaned, and assumes an overall reduction in cleaning will reduce carbon emissions, though this benefit may be offset by the new 'hot wash' service.	None available. Understanding the energy consumption of the 'hot wash' service, compared with status quo, would help quantify carbon dioxide emission savings or losses.	n/a	Only use hot water for washing where the cleaning required clearly requires it.	Monitor energy consumption of the hot wash service	Likely slightly positive, though there are uncertainties
Reduction in discretionary	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Uncertain impact and therefore	None	N/A	N/a	n/a	likely neutral
youth services budget  Reduction in response time to non-hazardous fly tipping	Neutral	Positive	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	more information is required.  The assessment assumes that, as a consequence of reduced response time, that more efficient travelling to fly tip locations would occur, thus saving fuel (travel) consumption. The assessment also assumes that as consequence of reduced response time, there isn't an increase in fly tipping overall. This will need monitoring.	None available. If the travel patterns of the collection team was known, then an estimate of fuel savings could be calculated.	N/A	Nil	Monitor whether incidents of flytipping increases. Monitor fuel usage of flytipping collection team	impact Likely slight positive impact, based on assumption of more efficient coordination of collecting flytipping, and therefore less fuel (travel) use.
Vivacity  Using our assets	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	It is not clear what, if any, this proposal will have on carbon use. If the services provided by Vivacity largely remain the same, as a consequence, then the impacts will be neutral. It is on this basis that the assessment has been made.	None.	N/A	N/a	It would be helpful to understand whether this saving would, through whatever means, result in any energy usage saving	Likely neutral impact, based on assumption that the saving relates to how Vivacity is run, rather than the services it offers.

Changing frequency of property condition surveys	Neutral	Positive	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	less frequent surveys will require less journeys to properties, which should reduce fuel (travel) consumption	None available. If the travel patterns of surveyors was known, then an estimate of fuel savings could be calculated.	N/A	Nil	Reduction in mileage claims of surveyors	Minor Positive impact, through likely reduction in fuel consumption visiting sites.
Income generation from Sand Martin House sub-let	Positive	Neutral	Positive	Neutral	Neutral	Neutral	Neutral	Positive	Making more efficient use of space will reduce the overall consumption of energy (including hot water) by the council (as energy use now shared with other tenants). By sharing building also reduces the councils share of the energy embodied within the building (and saves the tenant from creating embodied energy which they would have done if securing a new building of their own)	Details of tenant share of energy bills unknown. Embodied energy of SMH unknown. Therefore precise carbon dioxide savings not quantifiable, but can be certain to be positive.		Nil	Monitor whether the councils energy consumption in SMH significantly increases post tenants arriving, and if so attempt to establish why and to what degree the new tenants are consuming energy.	Positive impact, due to electricity and gas savings, and due to the sharing of the embodied energy of SMH, but uncertain of scale of savings at this stage.
Increase in income from council-owned commercial units	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	The assessment assumes there is no increase or decrease in use of units as a consequence of this proposal	N/A	N/A	Nil	N/A	Neutral climate impact
Introducing auto-scale product	Positive	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Servers consume large amounts of electricity, therefore switching any off when not in use will save electricity, and therefore carbon dioxide emissions.	Uncertain whether financial savings relate to electricity costs alone or wider costs saving. Uncertain whether electricity savings are direct electricity savings by the council, or third party.				Positive impact, due to electricity savings, but uncertain of scale and location of savings at this stage.
Reduction in property contingency budget	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral		N/A	N/A	Nil	N/A	Neutral climate impact
Reduction in Sand Martin House business rates	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral		N/A	N/A	Nil	N/A	Neutral climate impact